

FOREWORD BY THE MEC



MEC WEZIWE TIKANA
TRANSPORT, SAFETY AND LIAISON

The governing party, the African National Congress (ANC), has declared 2016 as “The Year of Advancing People’s Power: Local Government Is In your Hands.” As the Eastern Cape Department of Transport, we have also declared 2016 as the “Year of Advancing People’s Power to Move the Eastern Cape Forward.” This demonstrates our commitment to work together with other spheres of government, particularly municipalities, to improve the mobility and accessibility of our people, as well as to intensify our communication with our stakeholders and the masses of our people.

It is influenced by the fact that 2016/17 financial year will be characterised by accelerated implementation of our strategies and plans to provide our people with an efficient, safe, sustainable, affordable and accessible transport system. We are committed to do more with less and within budget while simultaneously ensuring that we continue to pursue a clean audit as the department as well as our entities such as Mayibuye Transport Corporation (MTC) and the Provincial Government Fleet Trading Entity.

We will continue to strengthen our administration capacity through populating our core functions with individuals with relevant skills. Parallel to that approach, we will intensify our Transport Sector Skills Revolution Campaign as part of our contribution to scarce skills development and the transformation of the transport sector as well as job creation with a particular focus on youth and women. This will be done through various capacity building and empowerment programmes such as bursaries, learnerships, internships etc. in partnership with various stakeholders.

We will intensify our engagement with other spheres of government, especially municipalities, as guided by its inter-governmental structures frameworks such as the MEC’s forum (TRANSMEC), the Transport Technical Committee (TTC) as well as the Integrated Transport Public Coordinating Committee (ITPCC) amongst others, in the planning for the provision of transport infrastructure, such as public transport facilities like bus terminals and taxi ranks as well as the planning for Transport Regulatory Function support infrastructure such as vehicle pounds and stray animal pounds.

In this financial year, we intend to broaden the horizon when addressing the empowerment of public transport to include mini –bus taxi operators, small bus operators and those institutions that are championing the economic empowerment for public transportation. The empowerment of public transport operators is an objective that is clearly stated in the Provincial Integrated Public Transport Master Plan.

We will finalise the development of the Provincial Scholar Transport Policy and we call upon all stakeholders and the people of the Eastern Cape to participate in this process. April 2016 will mark the start of our new relationship with Airports Company South Africa as they will manage Mthatha Airport for the next five years and make it economically viable. A service provider has been appointed to install new runway lights from March 2016 for a period of six (6) to eight (8) months with ACSA as a project manager. Once the lighting is completed this should attract additional airlines to operate at this airport.

In driving the ocean economy forward, the department has been tasked to develop an integrated oceans economy strategy for the Province. A draft is in place and consultation is underway. This is the Province’s prompt response to the Operation Phakisa programme launched by President Jacob Zuma in July 2014.



In the new financial year, we will further roll out the Walking Bus programme to Amathole, Joe Gqabi and Sarah Baartman Districts. The focus will be on safety at large as some learners are faced with elements of crime on their way to and from school. The most critical areas on crime where learners are vulnerable to crime are Helenvale in Port Elizabeth and Fort Grey in East London.

The purpose of the programme is to assist learners with safety to and from school and crossing of busy and dangerous roads. We will continue with our partnership with the Road Accident Fund on driver training and education (Defensive Driving) with a particular focus on companies such as Algoa Bus Services, Mayibuye Transport Corporation, AB 350, Scholar Transport Operators and Eskom. In an endeavour to reduce fatalities on our roads, three (3) more traffic stations have been identified and approved to be established at Qumrha, Elliotdale and Steynsburg in order to ensure that service delivery is brought closer to the people. These attempts are made to improve response times by our Traffic officers.

A third Fraud and Corruption Summit will be held this year to review the fraud and corruption strategy in order to intensify the fight against crime and corruption in accordance with ANC Manifesto.

We have identified new projects under the Community-Based Programme, which will be implemented in line with the Expanded Public Works Programme principles to create jobs and they include:

- Stray Animal Shut Ups (Impounding Truck assistants) with 20 beneficiaries in the Chris Hani District
- Community Scholar Transport Agents / Monitors
- Safety patrollers in Helenvale in the Nelson Mandela Metro with 10 beneficiaries
- Conduct impact assessment of all EPWP projects/ activities implemented by the Department
- Animal crossing with 20 beneficiaries in four locations in the OR Tambo District
- Starting Walking Bus Project in districts such as Amathole (50 beneficiaries), Joe Gqabi (50 beneficiaries) and Sarah Baartman (30 beneficiaries)
- Making additional Walking Bus Project appointments in districts such as OR Tambo (12), Chris Hani (12) and Alfred Nzo (20)

In line with the resolution of the Executive Council, the trading entity will be separated from the administration of the Eastern Cape Department of Transport to ensure efficient and effective running of the business in the new financial year.

In conclusion, we call upon all our stakeholders, internal and external, together with the people of the Eastern Cape to support our endeavours as we strive to **"Move the Eastern Cape and South African Forward"**.



MEC Weziwe Tikana

MEMBER OF THE EXECUTIVE COUNCIL



OFFICIAL SIGN-OFF

It is hereby certified that this Annual Performance Plan:

1. Was developed by the management of the Department of Transport under the guidance of Honourable MEC Weziwe Tikana.
2. Was prepared in line with the current Strategic Plan of the Department of Transport.
3. Accurately reflects the performance targets which Department of Transport will endeavour to achieve given the resources made available in the budget for 2016/17.

Mr. S. Cibi
HEAD OFFICIAL RESPONSIBLE FOR PLANNING


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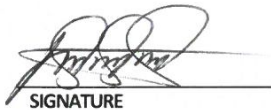
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Mr. D. S. Skweyiya
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29/03/2016
DATE

Mr. L.M. Sisilana
DEPUTY DIRECTOR GENERAL: ADMINISTRATION


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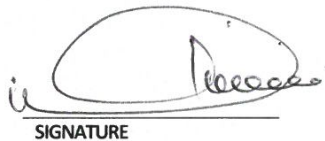
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APPROVED BY:

MEC W. Tikana
EXECUTING AUTHORITY


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29/03/2016
DATE



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PART A : STRATEGIC OVERVIEW

A.1 Updated Situational Analysis

The Department herein presents the broad environmental factors that influence the operations of the Department based on the Political, Economic, Sociocultural, Technological, Ecological and Legal (PESTEL) framework. The list of influences under the six PESTEL analysis include the following:

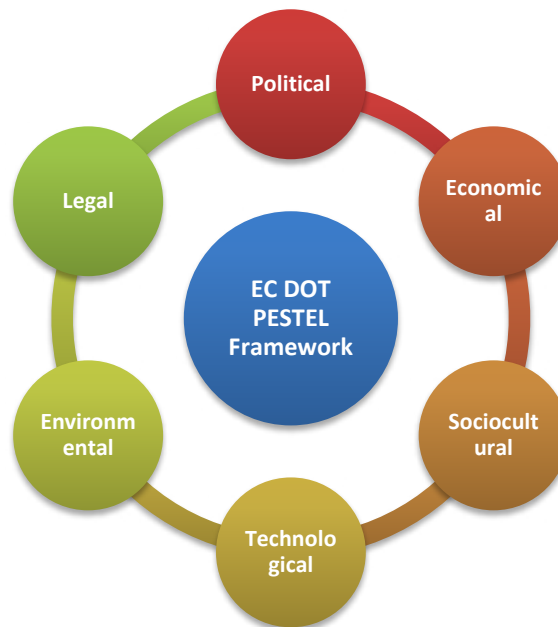


Diagram 1: PESTEL Framework

a. Political Factors

Transport is closely related to the political environment. A country's transport potential has a significant bearing on its national welfare. Changes in the political environment therefore have a strong impact on the ways and means of transport and thus on the internal policies of a transport department. This is borne out by the wide variety of existing transport-related laws, regulations and ordinances which affect the provision of transport services and must consequently be taken into account by transport management when planning services. Regulatory bodies have been created to ensure that the legislation is enforced.

The Republic of South Africa held general elections on 7 May 2014 to elect a new National Assembly and new provincial legislatures in each province. The strategic direction of the executive was confirmed creating continuity and stability for administrators to manage. During this period, the Department saw the arrival of the Member of the Executive Council responsible for Transport, Safety and Liaison, Hon. MEC. Weziwe Tikana. With the newly elected government, departmental policy priorities were reviewed and aligned with the ruling party's election manifesto. The key commitments for moving South Africa forward that are outlined in the election manifesto are:

- Economy and jobs
- Rural development, land reform and food security
- Human settlements and basic services
- Education and training
- Health
- Fighting corruption and crime

The Department mainly contributes through the provision and regulation of transportation infrastructure which serves as the heartbeat of the South African economy.

In rolling out the mandated responsibilities outlined in National Land Transport Act, No 5 of 2009 (NLTA), the MEC revived TRANSMEC, a structure which aims to improve co-ordination and lines of communication was developed by the Department and approved by the Executive Council (ExCO) of the Provincial Government of the Eastern Cape in June 2006. This is a political structure with the MEC for



Transport as chairperson and includes political representatives from District Municipalities, the Metropolitan Municipalities and King Sabata Dalindyebo (KSD) Municipality.

b. Economic Factors

The Eastern Cape Province is located on the south-eastern seaboard of South Africa and is the second largest of the nine provinces, comprising 14.0% of the country's total land area. The Province consists of six district municipalities and two Metropolitan Municipalities. The Eastern Cape is home to 6.8 million people which is approximately 13.5% of the national population of 51 million (2012 STATS-SA census). The population of the Eastern Cape is increasing annually, however the rate of population growth is decreasing.

The sparsely populated districts in the western and north-western parts of the Eastern Cape have experienced a decrease in population recently, indicating outward migration from these districts. The two Metropolitan Municipalities have shown relatively low population growth rates, while the highest population growth rates have been observed in the Alfred Nzo and OR Tambo districts.

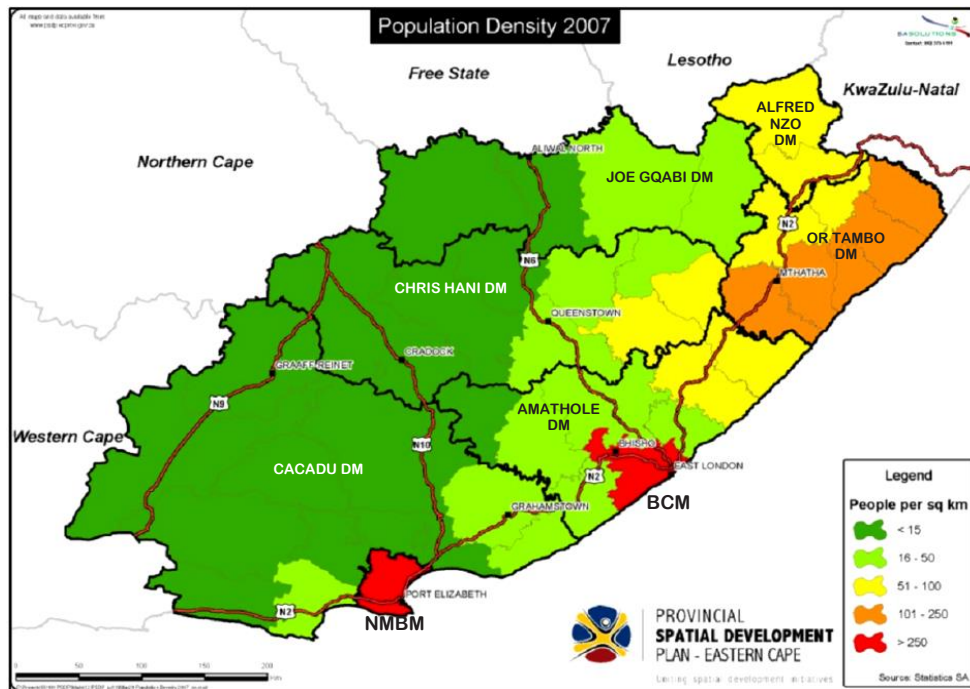


Figure 1: Population Densities of Municipalities

Figure 1 above illustrates the distribution of the Eastern Cape population, as contained in the Provincial Spatial Development Plan. Current trends in settlement development indicate that *in-situ* urbanisation, where rural settlements start to function like suburbs of the larger urban centres in their vicinity, has become a predominant phenomenon in the Eastern Cape, with increasing public transport demands. Another major trend that is observed is informal settlement around major urban areas in the eastern and central regions of the Province leading to significant peri-urban sprawl. Settlements in these urbanising areas are consolidating along main roads, with easy access to public transport vehicles travelling on these roads.

Public Transport Demand

There are three identifiable patterns of public transport demand within the Eastern Cape:

1. Travel within a particular settlement (local services) for example between the town centre and peripheral residential areas
2. Travel between adjacent settlements (inter-town services) for example between a small settlement and larger local or district centre, or between towns
3. Long distance travel (between districts or trips that extend past the borders of the province)

The modes of public transport used most frequently in the Eastern Cape are minibus taxi services, bus services and passenger rail to a lesser extent. Minibus taxi services are the most predominant form of public transport in the Province, operating unscheduled services. Minibus taxis pick up and drop off passengers at formalised taxi ranks, but also allow boarding and alighting at any point along their route.



Strategic Overview

Approximately 160 000 inter-town and long distance road based public transport passenger trips are made per day in the Eastern Cape. Of the road based public transport passenger trips, approximately 75% are made using minibus taxi and 25% using bus services.

There are a high number of minibus taxi trips undertaken in the two metropolitan municipalities viz. Nelson Mandela Bay and Buffalo City. These metropolitan routes are considered to be local commuter services.

There are five passenger rail services in the Eastern Cape. Two suburban services are operated by Metrorail in the metropolitan municipalities of Nelson Mandela Bay (NMBM) and Buffalo City (BCMM). These are commuter services that operate over relatively short distances between Port Elizabeth and Uitenhage and East London and Berlin. Long distance passenger rail services are operated by Shosholoz Meyl between Port Elizabeth and Johannesburg and between East London and Johannesburg. Both Metrorail and Shosholoz Meyl are business units of the Passenger Rail Agency of South Africa (PRASA).

Regional rail passenger services account for a very small percentage of passenger trips per day. Approximately 400 passengers per day (three days per week) use the Shosholoz Meyl service between Port Elizabeth and Johannesburg and an average of 540 passengers per day (6 days per week) use the service between East London and Johannesburg. An average of 420 passengers per day used the Kei Rail service between AmaBhele and Mthatha before (the service was suspended in 2013). Passenger rail usage therefore constitutes less than 1% of daily public transport passenger movements in the Eastern Cape.

c. Social Factors

The Eastern Cape has the highest official provincial unemployment rate in South Africa at 28.4% of the economically active sector of the population. This high unemployment underlies the persistent poverty of people living in the Eastern Cape. A high proportion of the population are therefore unable to afford private transport. Public transport allows the residents of this province to access essential services and activities such as government services, clinics and hospitals, schools, places of employment and retail facilities. Public transport is thus vital in the Eastern Cape.

The rural communities of the Eastern Cape live far from economic centres and essential services and people must travel far distances to access services and facilities. Public transport in the Eastern Cape is therefore essential to allow people to access destinations that cannot be reached using non-motorised transport because of the vast distances between villages and larger centres offering access to services typical of the Eastern Cape.

District Municipality	Undertook trip		Population	
	Number ('000)	Percentage of Eastern Cape	Number ('000)	Percentage of Eastern Cape
Cacadu	344	6,6	403	6,1
Amatole	568	10,9	796	12,0
Chris Hani	609	11,7	805	12,2
Joe Gqabi	245	4,7	305	4,6
O.R. Tambo	1 182	22,8	1 608	24,3
Alfred Nzo	602	11,6	780	11,8
Nelson Mandela Bay	931	17,9	1 066	16,1
Buffalo City	706	13,6	845	12,8
Eastern Cape	5 187	100,0	6 607	100,0

Source: National Household Travel Survey: Eastern Cape Profile

In terms of the published statistics by Statistics SA in 2014, the largest proportion of persons who undertook trips during the seven days prior to the interview resided in O.R. Tambo DM (22,8%), followed by Nelson Mandela Bay (17,9%), Buffalo City (13,6%), Chris Hani DM (11,7%) and Alfred Nzo DM (11,6%). The smallest percentage of travellers were found in Joe Gqabi DM (4,7%) and Cacadu DM (6,6%).

The Province of the Eastern Cape developed a Provincial Integrated Public Transport Master Plan (PIPTMP) which seeks to provide an improved public transport system which will result in improved access to job opportunities, schools, retail facilities, pension pay points, clinics, hospitals and other essential services. The Department hosted a Provincial Transport Summit on 25 to 26 June 2015 in Mthatha to explore ways of rolling out this master plan in an integrated and sustainable manner to benefit the commuters of the Eastern Cape



Province. This Summit also explored economic development challenges and job creation opportunities presented by the need to improve our transport system and facilitate accelerated growth.

d. Technological Factors

Improved transport facilities are conducive to growth, while a stagnant transport system has an inhibiting impact on economic development. The development of new modes of transport in response to new needs does not, however, automatically render existing modes obsolete. In fact, some of these “older” modes are still in use today: canals did not fall into disuse when railways were introduced, nor did mechanised road transport supersede rail transport. What did happen, was that the newer modes, besides conveying “newer” types of products, lured traffic away from existing modes, thus creating surplus capacity in the latter. This impact on supply and demand patterns does not go unseen, however, and is resisted especially by transport enterprises that stand to lose their market share.

The only major constraint on technological innovation is man’s creative ability. Technological innovation may also have an adverse effect inasmuch as it can create complex social and safety problems. In an effort to improve road safety in the Province, the Department is investigating the use of highly sophisticated technologies used in other provinces around the country. Both adjoining provinces (KwaZulu-Natal and Western Cape) use the highly successful Average Speed Over Distance (ASOD) camera enforcement network. This enforcement technology has been proven to decrease both road fatalities, as well as non-compliance with speed limits, on the adjoining province’s most dangerous roads. The Average Speed Over Distance (ASOD) system calculates the average speed of a vehicle from the time it passes the first camera until it passes the second camera. The average speed is then determined by the time that it has taken a vehicle to travel from point A (where the first camera is located) to point B (where the second camera is located). Reaching point B in a time shorter than what is determined by the distance and the speed limit means that the driver was speeding.

e. Environmental Factors

It is generally accepted that continued population growth, accompanied by urbanisation and the mushrooming of informal settlements, is leading to increasing pressure on the environment and the deterioration of natural processes. In this context, it is also recognised that the provision of transport infrastructure and the operation of the transportation system have the potential for causing damage to the physical and social environment through inter alia, atmospheric or noise pollution, ecological damage, and severance.

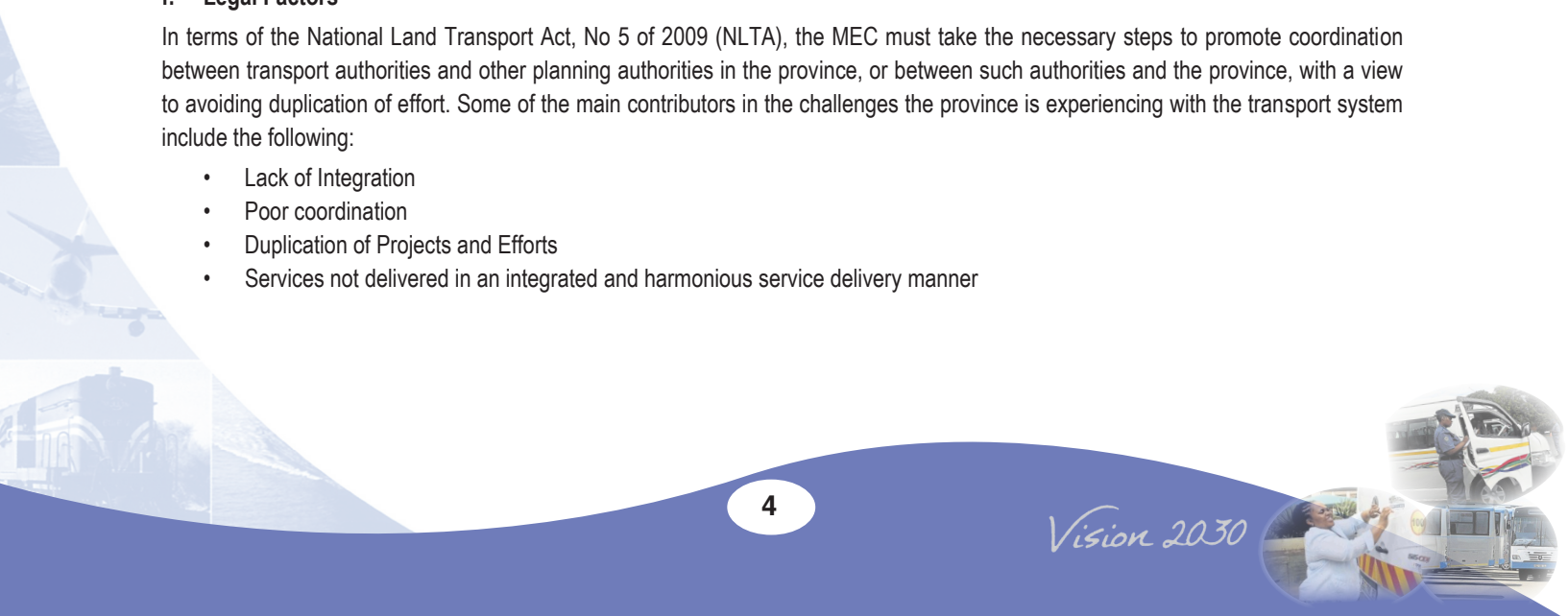
Inefficient land use systems give rise to long average trip lengths and a disproportionate time of travel. This has led to a rapid increase in vehicle emissions and the presence of large quantities of pollutants, which is particularly noticeable in the metropolitan areas. The quality of public space associated with transport facilities generally requires improvement. In particular, land that constitutes part of the road reserve is often poorly maintained. In many townships and rural settlements, poor planning, construction and maintenance of unpaved roads lead to dust pollution and severe soil erosion.

An opportunity is created for initiatives to reduce dependence of transport on fossil fuels as a source of energy and the Department will encourage the use of fuels that are less harmful to the environment will be supported. The use of environmentally friendly modes of transport will be encouraged.

f. Legal Factors

In terms of the National Land Transport Act, No 5 of 2009 (NLTA), the MEC must take the necessary steps to promote coordination between transport authorities and other planning authorities in the province, or between such authorities and the province, with a view to avoiding duplication of effort. Some of the main contributors in the challenges the province is experiencing with the transport system include the following:

- Lack of Integration
- Poor coordination
- Duplication of Projects and Efforts
- Services not delivered in an integrated and harmonious service delivery manner



- Lack of consultation by public sector departments

As required by the NLTA, the Province developed a Provincial White Paper on Transport Policy (2001) and a Provincial Land Transport Framework (PLTF). Towards the implementation of the PLTF the Department also developed a number of more specific strategies to improve the transport system in the Province.

In terms of addressing road safety challenges in the country, Administrative Adjudication of Road Traffic Offences (AARTO) was enacted in 1998 and the act seeks to tackle this problem by imposing hefty fines coupled with demerit-points on driving licences which will lead to the suspension of driving licences where drivers infringe on the law repeatedly. The national implementation date of the AARTO demerit system would be determined once the system's state of readiness had been finalised and the required legislative measures developed and implemented.

The Department has to provide mobility to rural communities where the road conditions have forced operators to use "bakkies" for public transport services, and to promote the use of appropriate technology for these conditions. Road conditions in the rural areas have deteriorated exponentially over the last few years. This resulted in a decrease in transport service patronage. High maintenance cost of vehicles travelling on these roads have forced operators to withdraw from some areas. Taxis can no longer operate effectively and efficiently on the roads in many rural areas. Buses also only serve those areas where the road conditions are still acceptable. This resulted in less people having access to proper transport services.

As a result of the need for transport in rural areas with poor road conditions, other types of vehicles have been introduced by operators to provide transport in the rural areas. The most commonly used vehicle is the Light Delivery Vehicle (LDV) or commonly known as a "bakkie". Most of these vehicles are not suitable for usage as public transport vehicles. An opportunity was therefore created for a SANS legal compliant light delivery vehicle to be manufactured. The legal compliant vehicle is expensive as a result most operators currently operating the illegal LDV's cannot afford purchase them. The Department is currently devising means on how to address the affordability of these legally compliant LDV.

In terms of Section 50 of the National Land Transport Act 5 /2009, No person may operate a public transport service unless he /she is the holder of an operating licence or a permit. A natural implication flowing from the cited provision is that where a person then conducts a public transport service whilst not in possession of such an operating license / permit, then he or she is conducting an illegal public transport service. In recent years there has been a noticeable growth of illegal public transport operations throughout the Province. The reasons are many and varied for example

- The unacceptable long distances in some instances that public Transport users have to travel to access a public Transport facility.
- The regulatory framework and processes to be followed before an operating licence is issued, needs to be re-visited.
- Weaknesses in law enforcement strategies to deal with illegal public transporters.
- The utilisation of illegal vehicles like "bakkies". This practice is rife in the rural areas where mini bus operators are not keen to operate due to the poor state of the roads.

A.1.1 Performance Delivery Environment

Provincial Integrated Public Transport Master Plan

In 2016/17 financial year, the department will embark on a process of reviewing the Provincial Integrated Public Transport Implementation Plan to ensure an all-inclusive transport system for the province.

The process of implementing the master plan will start on three routes (East London to Mthatha, Mthatha to Mt. Ayliff and East London to Queenstown) during 2017/18 financial year in an effort to improve the quality of life of Eastern Cape residents, support economic growth of the region and improve access to community services and facilities.

For the first time, the Department will provide scheduled services on the three routes and initiate a process of improving public transport facilities along the routes as envisaged in the development of the master plan. A task team involving representatives from the public transport industry has been setup to determine the best approach for the

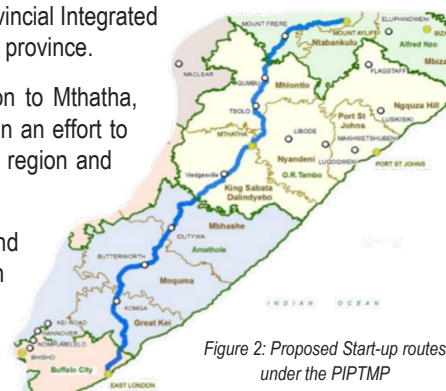


Figure 2: Proposed Start-up routes under the PIPTMP

implementation of the proposed services on the identified routes. The public transport industry is inclusive of SANTACO and the Eastern Cape Small Bus Operators Council.

This improvement of public transport facilities mentioned above will include refurbishment and construction of proper waiting facilities, termini, lay-bys and bus/taxi stops amongst others. These facilities, unlike any we might be familiar with or constructed in past will represent an aspirant developmental state the country and province in particular years for.

The Department, in support and informed by the National Land Transport Act, Act. 5 of 2009 **s.9(2)(b) and (c)**, which is a prevailing piece of legislation governing Transportation in the Republic of South Africa will ensure within the ambit of the law that a public transport facility is constructed in Mt Frere during the 2016/17 financial year. All public transport infrastructure for the Master Plan will be constructed using EPWP principles starting with the aforementioned Multimodal Public Transport facility.

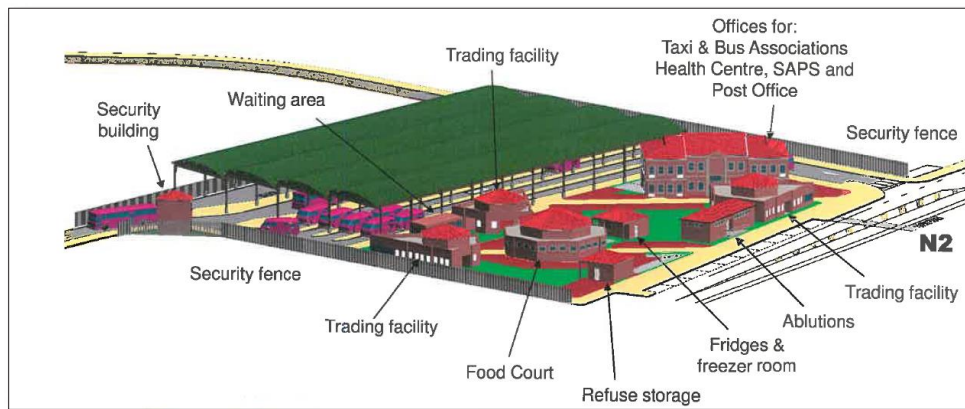


Figure 3: Conceptual Design of Mt. Frere Multi Modal Public Transport Facility

This is not the only one the Department will ensure it is delivered but a number of others will follow across the length and breadth of our Province in support of our Public Transport Master Plan, which was described as a compass for future deployment of public transport in this province. To further support the assertion above, it is a known fact that our District and Local municipalities do not have the requisite capacity, either human or financial to deliver these for the benefit of the citizenry of this province. To this end our people are forever albeit unnecessarily exposed to elements, a situation, which in this day and age should be a thing of the past. It is therefore for these reasons that the Department is committing itself to ensure that these rather destitute citizens are released from the chains of poverty and the past injustices by all means possible.

With the introduction of the scheduled services just defined, the following passenger numbers as depicted in the original Master Plan are expected to be transported:

Route	Estimated Passengers transported (per direction)
East London to Mthatha	1,891
Mthatha to Mt. Ayliff	2,756

- Short Term:** Provision of a two or more service on a route or routes to be selected that will effectively test contractual and operational options in more detail than the Start-Up service for the implementation of public transport services going forward. It is envisaged that these services become operational by January 2016.
- Medium Term:** Implementation of additional public transport services on additional routes, to ensure that Public Transport services are become operational on 10 routes within the next 5 years (in the 2018/19 financial year). Outcomes of the roll-out of services during the Start-Up and Short-Term phases will lead to recommendations which are to be taken into account for the Medium Term.
- Long Term:** Implementation of the remainder of the public transport services in a phased manner, to ensure that Public Transport services have become operational on all 22 routes by 2030, as envisaged in the National Development Plan.



Scholar Transport

Scholar transport services are provided free of charge for eligible learners in the Eastern Cape to and from identified schools by local bus and minibus taxi operators through a contract with the Eastern Cape Department of Transport. A large portion of the daily trips taking place on the transportation network, are undertaken by learners, students or parents taking learners to school.

Transportation for learners is seen as a very important part of the total transportation service and must receive proper attention. What is also very critical is that these learners travel to school during the morning peak hour, utilising transport infrastructure and services during one of the busiest times of the day.

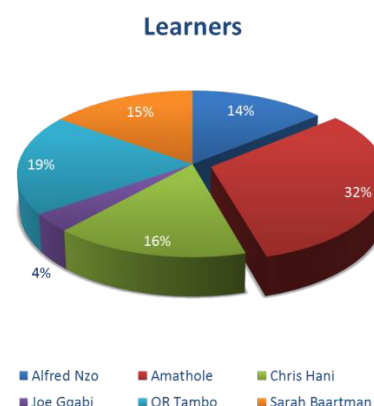
The Department has an opportunity to promote and advance effective, efficient and affordable transport, mainly to and from schools and other learning institutions. Scholar transport is not only related to actual service but also to the role and position of scholar transport in the wider transportation field. Role-players include all three spheres of government, the Department and education departments, the schools, parents, learners, and the different modes of transport.

In 2014, the Eastern Cape (EC) Provincial Cabinet resolved to insource Scholar Transport Service Operations within the EC Department of Transport. The Department started the implementation of the new model in January 2015 where an in-house Scholar Transport Project Management Unit was established. The new insource model will assist the department in addressing some of the issues raised and it is expected that over time, the program will be more efficiently run therefore allowing the department to meet its target of ensuring that all the deserving learners as identified by the Department of Education will be covered over the next 5yrs.

The Department is developing a Provincial Learner Transport Policy in line with the National Learner Transport Policy approved in 2015 by Cabinet. The policy seeks to support on-going efforts by Government to address the socio and economic development of the country through standardised implementation plans and alignment of strategic frameworks such as the Medium Strategic Framework (MTSF) 2014-2019 and the National Development Plan (NDP) 2030.

At the The Department of Transport currently provides scholar transport to 67,191 learners daily, which represents 60% of the total scholar transport need in province. Scholars are transported to 673 schools from 2,882 pick-up points using 1,566 operators. Learner distribution per district is presented below.

District	Learners
Alfred Nzo	9,453
Amathole	21,211
Chris Hani	10,822
Joe Gqabi	2,412
OR Tambo	13,142
Sarah Baartman	10,151
TOTAL	67,191



We should all note the transformation agenda for this program and we would be the first to acknowledge that it has been a steep hill to climb due to the informal nature of the industry.

The department continues to seek ways to make Scholar Transport more efficient. A daunting task indeed considering the conditions of our roads in the province as well as the unavailability of suitable fleet (i.e. Province is over saturated with mini bus taxis) for the operations.

Subsidised Public Transport Services

The national Department of Transport acknowledged that the subsidised public transport services (e.g. Mayibuye Transport Corporation and Africa's Best 350 Ltd) that are currently being funded from the Provincial Equity Fund, should be included in a revised National Public Transport Transformation Plan, which will be drafted from the study referred to earlier. The implementation of the Provincial Integrated Public Transport Master Plan (PIPTMP) also needs to be included in the Transformation Plan and this has been acknowledged by the national Department of Transport.

Mayibuye Transport Corporation is a parastatal bus passenger transport provider that operates in areas formerly known as the Border/Ciskei area. The Corporation is funded through a grant-in-aid by the Department. This grant is in lieu of a subsidy, as the

Department cannot enter into a contract with Mayibuye until it becomes a financially ring fenced legal entity with no access to finance except through commercial means. The Board of the Corporation is currently working on a detailed restructuring plan.

The Department is currently in a Negotiated Contract with Afica's Best 350 Ltd (AB350), a public company with private ownership, to operate subsidised passenger transport services on 136 routes that were previously identified. A further 30 routes still needs to be rolled out in this project, but the funding for this has not been available to date. The implementation of this project has been implemented in 3 phases of 55, 56 and 55 routes. Phases 1 and 2 have been implemented fully and only 25 buses of phase 3 could be implemented to date as indicated earlier.

Algoa Bus Company is a private company with whom the Department has a contract to render subsidised passenger transport services in the Nelson Mandela Bay metropolitan area. This contract is funded from the Public Transport Operations Grant (PTOG) in terms of the Division of Revenue Act (DORA). The contract has been extended for the period of 3 years with effect from 1 April 2015 in terms of a MINMEC decision.

Oceans Economy

In July 2014, the President of the Republic of South Africa launched Operation Phakisa: Oceans Lab programme, which is a methodology to deliver Big Fast Results in a 3 Feet Plan implementation programme. The Eastern Cape Province participated in all the working groups called Labs namely: Aquaculture, Oil and Gas Exploration, Ocean Governance and Protection Services as well as the Marine Transport and Manufacturing. As a result of this six weeks exercise of various working groups working in various aspirations, there were initiatives identified for implementation by all the various stakeholders around the country. As a response to this call, the Eastern Cape Province established an Operation Phakisa Task Team, which is made up of various maritime stakeholders in the Province supported by institutions such as SAMSA, NDOT, DTI, TRANSNET among others.

This task team is currently developing an Integrated Oceans Economy Strategy that is driven by Maritime Unit of the Department of Transport, provincially. This strategy is intended to look on the broader oceans economy development in the Eastern Cape Province including strategic interventions such as maritime skills development, aquaculture development, boat building and repairs, coastal and maritime tourism, small harbours development, renewable energy, ports development, Special Economic Zones concept implementation, etc.

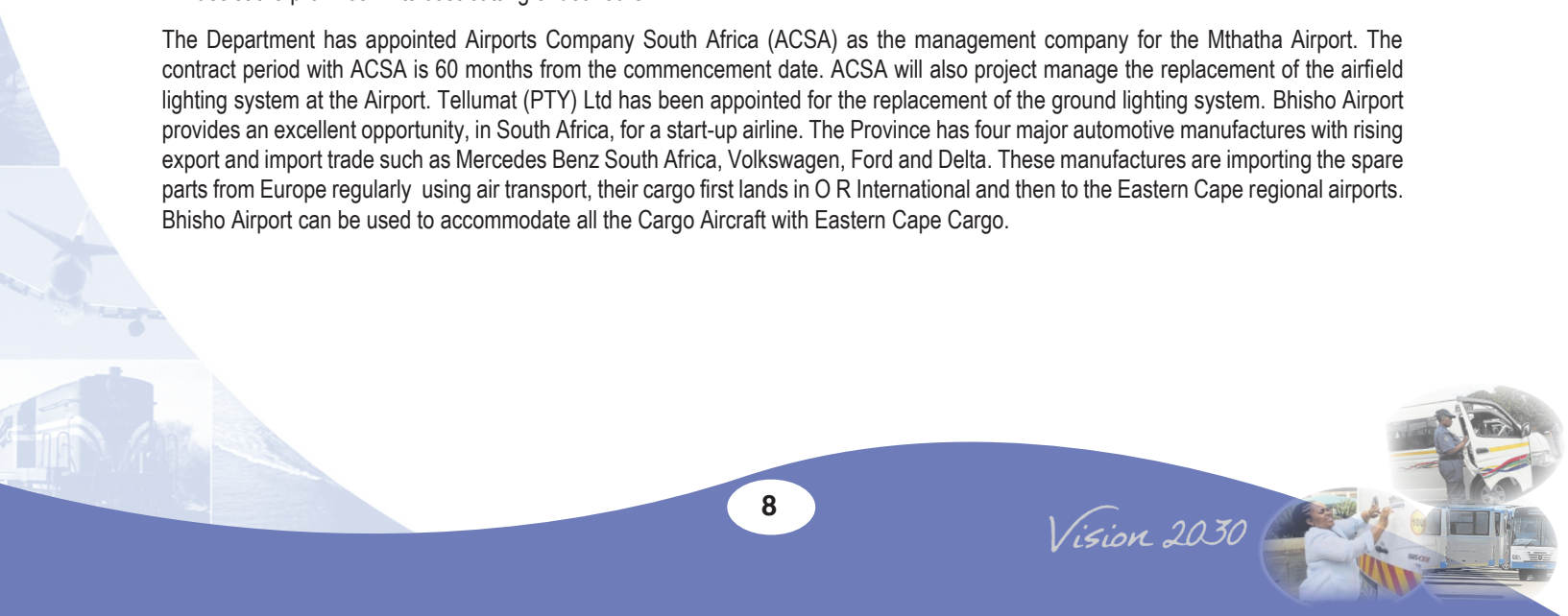
The consultation of the strategy first draft has commenced with national Department of Transport and Trade and Industry. The Provincial consultation workshop is planned for the 26 November 2015 in East London. There are various initiatives undertaken by the Province even before the launch of the Operation Phakisa such as the establishment and operationalization of the Provincial Maritime Coordinating Committee that is chaired by the Department of Transport. There is also a maritime cluster established in the Nelson Mandela Bay Metropolitan area, which is industry driven with DOT-EC seating as a Steering Committee member. As part of Operation Phakisa resolutions implementation, the Office of the Premier is overseeing the implementation of Oceans Economy initiatives. There is also institutional arrangement proposed made up of 7 working groups according to the strategic interventions highlighted above.

The role of the Provincial Department of Transport will remain as coordinating and facilitating maritime initiatives in the Province. The various interventions identified in the draft strategy are mostly the mandate of the other departments e.g. aquaculture falls under Rural Development and Agrarian Reform, etc. Nonetheless, all stakeholders are comfortable with the Department of Transport being a custodian and champion for maritime initiatives in the Province. Currently, the Department is also involved in national forums such as Ports PCCs and National PCC.

Civil Aviation

The Department is in the process of finalising the development of the Provincial Integrated Civil Aviation Strategy. The Department is currently investigating the possibility of introducing an airline between Bhisho Airport, Mthatha Airport and Port Elizabeth Airport. This will assist the province in its cost-cutting endeavours.

The Department has appointed Airports Company South Africa (ACSA) as the management company for the Mthatha Airport. The contract period with ACSA is 60 months from the commencement date. ACSA will also project manage the replacement of the airfield lighting system at the Airport. Tellumat (PTY) Ltd has been appointed for the replacement of the ground lighting system. Bhisho Airport provides an excellent opportunity, in South Africa, for a start-up airline. The Province has four major automotive manufactures with rising export and import trade such as Mercedes Benz South Africa, Volkswagen, Ford and Delta. These manufactures are importing the spare parts from Europe regularly using air transport, their cargo first lands in O R International and then to the Eastern Cape regional airports. Bhisho Airport can be used to accommodate all the Cargo Aircraft with Eastern Cape Cargo.



The Airport can also advance the Ocean Economy of the Province through the exportation of the marine goods. There are also the Klein Karoo Ostrich meat exporters, the Knysna Ferns exported by Frans Gerber, Fish and Crayfish Company that exports calamari, Mohair, hunting trophies, and spares that are continually air freighted by Algoa Oil to oil and gas companies, etc. Bhisho Airport has a huge potential to serve as the following:

1. **Pilot School for government**
2. **Regional cargo freight airport** in support of agricultural strategy and ocean economy.
3. **Aviation training institute** which includes training of hostesses, airline engineers and air traffic controllers. This could lead to the creation of job opportunities that will benefit the communities within the proximity of the airport and can stimulate the economic growth of the region. This would be inline with the transformation agenda of advancing youth development in the Province of the Eastern Cape. Various stakeholders e.g. Department of Health and Department of Agriculture have shown interest in the utilizing the airport for consignments.
4. **Diversion Site** - In the event of any emergency such as inclement weather, the airport can also be utilized as a diversion site from East London to Bhisho and Port Elizabeth to Bhisho.
5. **Airline Parking Site** - the world is experiencing challenges with parking space for airlines, this airport can also be utilized for this purpose. The site can also be used for cleaning and refueling of airlines.
6. **Airline Maintenance and Scrapping Center** - This can also be utilized as an airline scrapping center. It can also be used as an airline maintenance centre in the SADC region and internationally which can assist SAA to generate revenue.

Provincial Rail Network

The National Department of Transport has produced a green paper of the National Rail Policy which is currently being consulted in all provinces. The fundamental purpose of the National Rail Policy is to **revitalise** the railway industry in South Africa through the implementation of strategic investment-led policy interventions. These interventions will aim at repositioning both passenger and freight rail for inherent competitiveness, by exploiting rail's genetic technologies to increase axle load, speed and train length across the board.

According to the NLTA, Provincial government is responsible for the formulation of provincial transport policy and strategy, within the framework of national policy and strategy, planning, co-ordination and facilitation of land transport functions in the province. Note that the NLTA stipulates that Provincial Government must perform these functions within the framework of national policy and strategy. In the case of rail, it is critical that Provincial Governments align their plans with the objectives and sequencing of the interventions specified in the National Rail Policy and the associated national plans and strategies developed by National Government through the DoT. This is essential if the revitalisation of rail and its envisioned role as the backbone of an integrated transport system is to be realised.

Where appropriate and in line with the objectives of the National Rail Policy, National Government may assign current obligations in respect of future regional or interprovincial rail service delivery to Provincial Government. Where Metropolitan and local municipalities can benefit from the integration of public transport across metropolitan and local municipal boundaries, individual authorities involved may establish a coordinating body at a higher level.

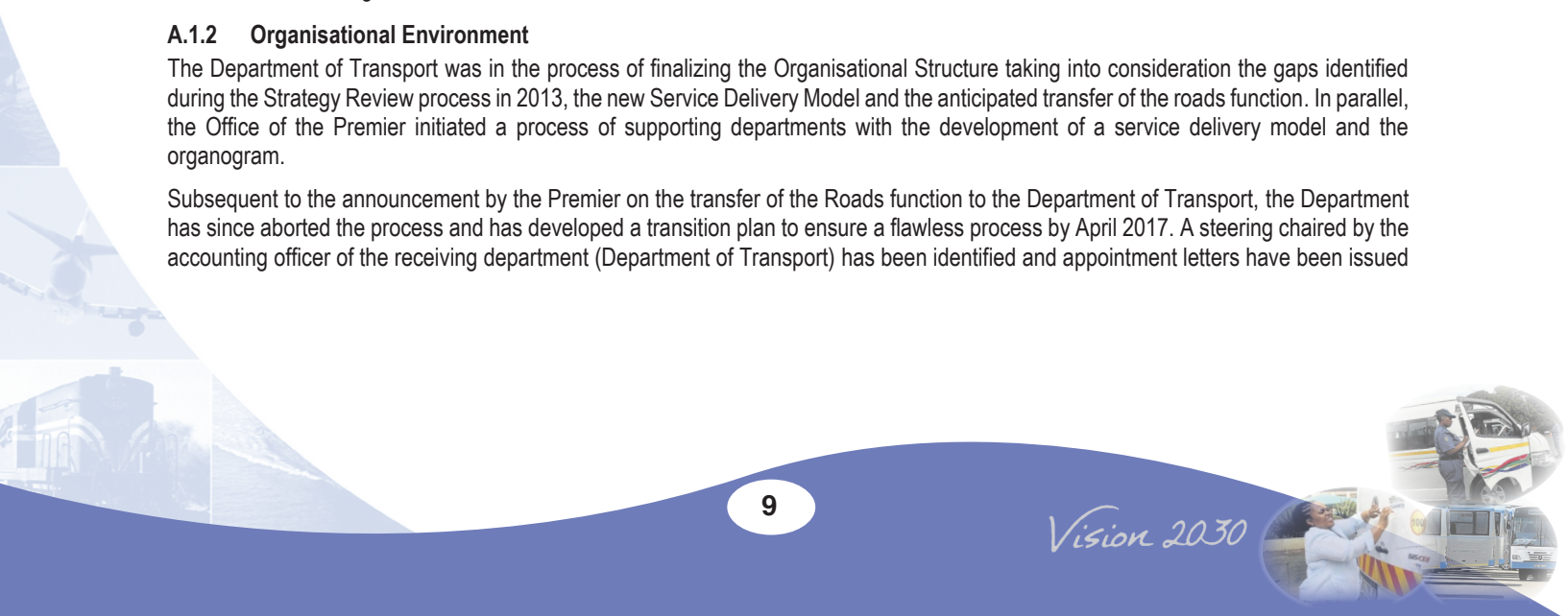
Coordination should, however, follow a bottom-up approach, with the organisational structure rising no higher than is necessary to achieve its purpose. Such bodies could typically contract rail services, coordinate transport services, undertake long-term planning and raise funding. The intervention is intended to address the fragmentation of public transport governance and bring together public transport services under a single strategic body in order to provide faster, more efficient and affordable transport services, even though the various networks will remain independent in terms of ownership and operation.

In the interim, regional and interprovincial passenger services will be delivered on infrastructure owned by TFR, under performance-based service level agreements between the National DoT and PRASA.

A.1.2 Organisational Environment

The Department of Transport was in the process of finalizing the Organisational Structure taking into consideration the gaps identified during the Strategy Review process in 2013, the new Service Delivery Model and the anticipated transfer of the roads function. In parallel, the Office of the Premier initiated a process of supporting departments with the development of a service delivery model and the organogram.

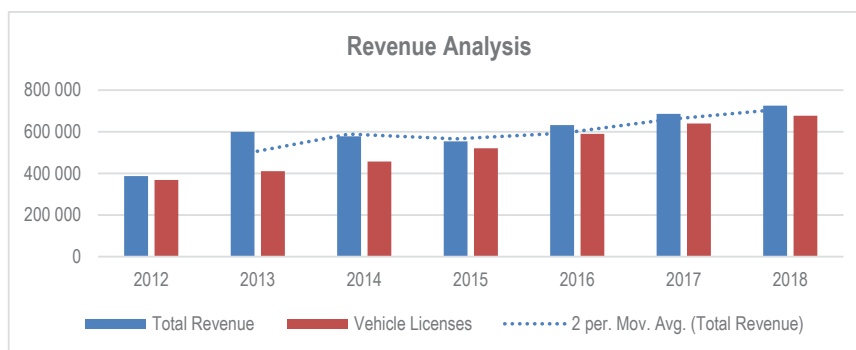
Subsequent to the announcement by the Premier on the transfer of the Roads function to the Department of Transport, the Department has since aborted the process and has developed a transition plan to ensure a flawless process by April 2017. A steering chaired by the accounting officer of the receiving department (Department of Transport) has been identified and appointment letters have been issued



to the prospective members. The steering committee will have an operational task team chaired by the Deputy Director-General for Transport, which will manage the rollout of the Roads transfer plan on a daily-to-day basis.

The Department will continue operating with an organisational structure that was approved in 2006 for the then Department of Roads and Transport whilst developing a new organogram which integrates the Roads function. The development of the integrated organogram will be preceded by the review of the Transport Service Delivery Model inclusive of a clearly defined district model and this is expected to be completed by the end of the first quarter of the 2016/17 financial year.

The department generates the bulk of its own revenue from the collection of motor vehicle registration and license fees as per the requirements of the National Road Traffic Act. The collection of revenue over the years is presented in the table below:



From the total collected revenue amounting to R578, 4 million (2013/14: R599, 6 million) the target of own revenue was R495, 8 million (2013/14: R433, 485 million) resulting in over – collected amounting R82, 6 million (2013/14: R166, 130 million) this difference is surrender of surplus funds amounting to R80, 888 million received from ECPG Fleet trading (GFMS). The surplus collected on own revenue from the target of R495.8 million less actual collected of R497.5 million is R1.7 million. (2013/14: R2, 844 million).

A.2 Revisions legislative and other mandates

There were no significant changes to the department's legislative and other mandates.

A.3 Overview of 2016 budget and MTEF estimate

A.3.1 Key assumptions

Assumptions have been determined which establish the basic foundation for crafting this budget. These assumptions provided a framework to the departmental officials for setting priorities, determining service levels and allocating limited financial resources.

The following assumptions were taken into consideration when this budget was formulated:

- Inflation will average 5.9 per cent over the 2016 MTEF (6.2 per cent in 2016/17, 5.8 per cent in 2017/18 and 5 per cent in 2018/19);
- Reprioritisation of funds was done to ensure that core service delivery areas are adequately provided for;
- Provincial austerity measures were taken into account; and
- Own revenue budget has taken into account the growth in the Eastern Cape's motor vehicle population and tariffs.



Strategic Overview

A.3.2 Expenditure Estimates

The services rendered by the department are categorised under five programmes, which were realigned to conform to the uniform budget structure of the Transport, Roads and Public Works sector. The department's mission is to provide the public with an integrated and accessible public transport infrastructure and to promote road and public transport safety, through the interaction of these five programmes.

Tables 1 and 2 provide a summary of the vote's payments and budgeted estimates over the seven year period, by programme and economic classification, respectively.

A.3.2.1 Programme Summary

R thousand	Outcome			Main appropriation	Adjusted appropriation	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
1. Administration	267 945	272 531	271 571	282 097	289 115	294 600	312 518	322 019	340 712
2. Transport Infrastructure	9 599	10 209	11 237	23 333	20 156	18 283	14 877	15 589	16 494
3. Transport Operations	862 150	934 935	1 101 841	1 011 459	1 067 535	1 069 379	1 077 129	1 133 315	1 201 443
4. Transport Regulation	278 007	266 236	262 870	291 902	295 626	292 585	302 845	330 570	354 502
5. Community Based Programme	34 770	33 241	42 382	41 495	41 506	38 079	43 329	45 959	48 625
Total payments and estimates	1 452 471	1 517 152	1 689 901	1 650 286	1 713 938	1 712 926	1 750 698	1 847 452	1 961 776

A.3.2.2 Summary of economic classification

R thousand	Outcome			Main appropriation	Adjusted appropriation	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Current payments	1 050 724	1 011 599	1 018 630	1 133 718	1 163 467	1 167 980	1 206 074	1 296 812	1 381 805
Compensation of employees	451 049	460 552	476 211	522 108	542 469	535 513	572 485	616 757	657 304
Goods and services	599 558	550 759	542 410	611 610	620 998	632 467	633 589	680 055	724 502
Interest and rent on land	117	288	9	-	-	-	-	-	-
Transfers and subsidies to:	337 001	415 566	471 715	447 219	451 924	435 065	480 485	499 135	525 478
Provinces and municipalities	-	100	-	-	-	-	-	-	-
Departmental agencies and accounts	1 455	1 235	1 127	1 702	1 702	1 702	1 794	1 883	1 992
Higher education institutions	-	-	-	-	-	-	-	-	-
Foreign governments and international organisations	-	-	-	-	-	-	-	-	-
Public corporations and private enterprises	330 571	404 068	462 424	437 805	438 155	422 695	470 576	492 834	518 811
Non-profit institutions	-	-	-	-	-	-	-	-	-
Households	4 975	10 163	8 164	7 712	12 067	10 665	8 115	4 418	4 674
Payments for capital assets	64 745	89 675	199 296	69 350	98 548	109 879	64 139	51 505	54 492
Buildings and other fixed structures	15 861	37 059	154 521	27 500	57 413	63 803	9 100	-	-
Machinery and equipment	48 884	52 616	44 775	41 850	41 135	46 076	55 039	51 505	54 492
Heritage assets	-	-	-	-	-	-	-	-	-
Specialised military assets	-	-	-	-	-	-	-	-	-
Biological assets	-	-	-	-	-	-	-	-	-
Land and sub-soil assets	-	-	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-	-	-
Payments for financial assets	1	312	260	-	-	5	-	-	-
Total economic classification	1 452 471	1 517 152	1 689 901	1 650	1 713 938	1 712 926	1 750 698	1 847 452	1 961 776



Strategic Overview**A.4 Approved Budget and Programme Structure**

Programme	Subprogramme
1. Administration	1.1 Office of the MEC
	1.2 Management of the Department
	1.3 Corporate Support
	1.4 Departmental Strategy
2. Transport Infrastructure	2.1 Programme Support Infrastructure
	2.2 Infrastructure Planning
	2.3 Infrastructure Design
3. Transport Operations	3.1 Programme Support Operations
	3.2 Public Transport Services
	3.3 Transport Safety and Compliance
	3.4 Infrastructure Operations
	3.5 Scholar Transport
4. Transport Regulation	4.1 Programme Support Regulation
	4.2 Transport Administration and Licensing
	4.3 Operator License and Permits
	4.4 Law Enforcement
5. Community Based Programmes	5.1 Programme Support Community Based
	5.2 Community Development
	5.3 Innovation and Empowerment
	5.4 EPWP Co-ordination and Monitoring



PART B : PROGRAMME AND SUBPROGRAMME PLANS**B.1 Programme 1: Administration****Programme Purpose**

The main purpose of this programme is to provide the Department with the overall management and administrative, strategic, financial and corporate support services in order to ensure that it delivers on its mandate in an integrated, efficient, effective and sustainable manner.

Strategic Outcome Oriented Goal

Strategic Goal 1	Good governance towards an efficient transport system.
Goal statement	Provide enabling business processes and appropriate capacity to the core functions of the department in a manner that ensures accountability, transparency, sound leadership and efficient management of resources.
Provincial Strategic Priority	Strengthening the developmental state and good governance
Outcome	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship

Critical Success factors for Strategic Outcome Oriented-Goal No 1:

- Understand and commit to implications for a performance culture
- Position the strategic role of HR in service delivery
- Break down silos and see the attainment of Departmental objectives as a responsibility of all managers

The programme is divided into four (4) sub-programmes as follows:

1. **Office of the Member of the Executive Council** provides sound political leadership towards the implementation of government priorities.
2. **Management of the Department** implements overall management and support of the department.
3. **Corporate Support** provides administrative support to the core functions of the Department.
4. **Departmental Strategy** provides operational support in terms of strategic management, monitoring and evaluation including policy development and co-ordination.



Programme and subprogramme plans

B.1.1 Strategic Objective Annual Targets for 2016

Strategic Objective: Provide sound political leadership towards the implementation of government priorities.

Performance Indicator			Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets			
				2012	2013	2014	2015	2016	2017	2018	
SO1	Average MPAT level of performance.		4	-	-	-	3	3	4	4	

B.1.2 Programme performance indicators Annual Targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2015	2016	2017
P1	Policy Speech presented to the Legislature in March annually.	1	0	1	1	1	1	1
P2	Number of the MEC's stakeholder engagements.	18	12	12	12	12	12	12
P3	Number of sessions to review the Department's performance against policy issues included in the Policy Speech.	4	2	2	4	4	4	4
P4	Strategic Management performance level achieved in management performance assessment tool (MPAT).	-	-	-	3	3	4	4
P5	Governance and accountability performance level achieved in MPAT.	-	-	-	3	3	4	4
P6	Human Resource Management performance level achieved in MPAT.	-	-	-	3	3	4	4
P7	Financial Management performance level achieved in MPAT.	-	-	-	3	3	4	4

B.1.3 Quarterly Targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P1	Policy Speech presented to the Legislature in March annually.	1	0	0	0	1
P2	Number of the MEC's stakeholder engagements.	12	3	3	3	3
P3	Number of sessions to review the Department's performance against policy issues included in the Policy Speech.	4	1	1	1	1
P4	Strategic Management performance level achieved in management performance assessment tool (MPAT).	3	3	3	3	3
P5	Governance and accountability performance level achieved in MPAT.	3	3	3	3	3
P6	Human Resource Management performance level achieved in MPAT.	3	3	3	3	3
P7	Financial Management performance level achieved in MPAT.	3	3	3	3	3



Programme and subprogramme plans

B.1.4 Reconciling performance targets with the Budget and MTEF

B.1.4.1 Programme Summary

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
1. Office Of The MEC	5 379	6 908	9 177	8 736	8 736	7 690	8 545	7 210	7 628
2. Management	17 028	23 577	23 153	24 338	24 338	23 916	31 116	25 542	27 023
3. Corporate Support	209 789	238 095	233 379	243 053	250 071	255 445	264 053	279 599	295 832
4. Departmental Strategy	4 355	3 951	5 862	5 970	5 970	7 549	8 804	9 668	10 229
5. Government Fleet Services	31 394	—	—	—	—	—	—	—	—
Total payments and estimates	267 945	272 531	271 571	282 097	289 115	294 600	312 518	322 019	340 712

B.1.4.2 Summary of economic classification

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Current payments	255 010	254 961	259 460	272 368	277 118	283 948	302 948	311 406	329 484
Compensation of employees	183 212	185 576	198 052	214 458	216 406	215 761	230 215	244 526	258 725
Goods and services	71 681	69 314	61 399	57 910	60 712	68 187	72 733	66 880	70 759
Interest and rent on land	117	71	9	—	—	—	—	—	—
Transfers and subsidies to:	1 995	5 032	3 132	1 911	3 681	2 948	2 184	2 115	2 238
Provinces and municipalities	—	—	—	—	—	—	—	—	—
Departmental agencies and accounts	—	—	—	—	—	—	—	—	—
Higher education institutions	—	—	—	—	—	—	—	—	—
Foreign governments and international organisations	—	—	—	—	—	—	—	—	—
Public corporations and private enterprises	—	—	164	—	—	—	—	—	—
Non-profit institutions	—	—	—	—	—	—	—	—	—
Households	1 995	5 032	2 968	1 911	3 681	2 948	2 184	2 115	2 238
Payments for capital assets	10 939	12 226	8 719	7 818	8 316	7 699	7 386	8 498	8 991
Buildings and other fixed structures	—	—	—	—	—	—	—	—	—
Machinery and equipment	10 939	12 226	8 719	7 818	8 316	7 699	7 386	8 498	8 991
Heritage Assets	—	—	—	—	—	—	—	—	—
Specialised military assets	—	—	—	—	—	—	—	—	—
Biological assets	—	—	—	—	—	—	—	—	—
Land and sub-soil assets	—	—	—	—	—	—	—	—	—
Software and other intangible assets	—	—	—	—	—	—	—	—	—
Payments for financial assets	1	312	260	—	—	5	—	—	—
Total economic classification	267 945	272 531	271 571	282 097	289 115	294 600	312 518	322 019	340 712



B.2 Programme 2: Transport Infrastructure**Programme Purpose**

The main purpose of this programme is to ensure that transport policy and planning occur within a single comprehensive and integrated programme with mutual support between all disciplines of transport and land use.

Strategic Outcome Oriented Goal

Strategic Goal 2	Integrated transport planning
Goal statement	Provides planning for all modes of transport including the movement of goods and passengers to integrate transport and spatial planning
Provincial Strategic Priority	Transforming the economy to create jobs and sustainable livelihoods
Outcome	6. An efficient, competitive and responsive economic infrastructure network

Critical Success factors for Strategic Outcome Oriented-Goal No 2:

- Improve spatial and regional focus in planning and allocating resources
- Develop capacity for horizontal and vertical coordination and to perform the required planning, designing, implementing and monitoring of the transportation system.

The programme is divided into three (3) sub-programmes as follows:

1. **Programme Support** facilitates the governance of the programme and the attainment of the programme objectives.
2. **Infrastructure Planning** maintains a Provincial Land Transport Framework (PLTF) as an overall guide to transport planning within the Province.
3. **Infrastructure Design** provide design of transport facilities.



Programme and subprogramme plans

B.2.1 Subprogramme 2.1: Programme Support Infrastructure

B.2.1.1 Strategic objective annual targets for 2016

Strategic Objective: Overall management and support of the Transport Infrastructure programme.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
SO5 Number of meetings held to monitor the implementation of programme objectives.	20	0	0	4	4	4	4	4

B.2.1.2 Programme performance indicators and annual targets for 2016

Performance Indicator	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
	2012	2013	2014		2016	2017	2018
P8 Number of strategic sessions held to develop and monitor programme plans.	0	2	2	2	2	2	2
P9 Number of programme performance reports to Monitoring and Evaluation Unit.	0	4	4	4	4	4	4

B.2.1.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P8 Number of strategic sessions held to develop and monitor programme plans.	Quarterly	2	0	1	0	1
P9 Number of programme performance reports to Monitoring and Evaluation Unit.	Quarterly	4	1	1	1	1



Programme and subprogramme plans

B.2.2 Subprogramme 2.2: Infrastructure Planning

B.2.2.1 Strategic objective annual targets for 2016

Strategic Objective: Maintain a Provincial Land Transport Framework (PLTF) as an overall guide to transport planning within the Province and undertake traffic engineering to contribute to a holistic road traffic management strategy in support of an environment that is conducive to a safe transport system.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
S06 Provincial Land Transport Framework (PLTF) maintained as an overall guide to transport planning within the Province.	1	1	1	1	1	1	1	1

B.2.2.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
P10	Number of transport plans developed towards implementing the Provincial Land Transport Framework (PLTF).	0	3	3	4	4	4	4
P11	Number of engagements with relevant authorities.	0	8	8	8	16	16	1
P12	Number of system designs developed towards the phased implementation of Provincial Integrated Public Transport Master Plan.	0	0	2	3	0	3	3
P13	Number of data gathering projects for transport planning.	0	0	0	1	1	1	1
P14	Number of road safety assessment projects.	0	0	3	3	3	3	3

B.2.2.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P10	Quarterly	4	0	1	1	2
P11	Quarterly	16	4	4	4	4
P12	Quarterly	The Department will focus on transformation and empowerment of the public transport industry during the 2016/17 financial year. System designs will commence from 2017/18 onwards.				
P13	Quarterly	1	1	1	1	1
P14	Quarterly	3	2	2	3	2



Programme and subprogramme plans

B.2.3 Subprogramme 2.3: Infrastructure Design

B.2.3.1 Strategic objective annual targets for 2016

Strategic Objective: Design transport facilities.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
S07 Number of designs for transport facilities	12	0	0	0	2	2	2	2

B.2.3.2 Programme performance indicators and annual targets for 2016

Performance Indicator	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
	2012	2013	2014	2015	2016	2017	2018
P15 Number of designs for transport facilities.	0	0	0	2	2	2	2
P16 Number of transport-related facilities constructed.	0	0	0	0	0	1	1

B.2.3.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P15 Number of designs for transport facilities.	Quarterly	2	0	0	0	2
P16 Number of transport-related facilities constructed.	Quarterly	0 (Focus on design of facilities)	0	0	0	1



Programme and subprogramme plans

B.2.4 Reconciling performance targets with the Budget and MTEF

B.2.4.1 Programme Summary

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
1. Programme Support Infrastructure	—	—	736	2 310	2 310	2 332	838	1 369	1 448
2. Infrastructure Planning	5 051	4 552	6 965	13 423	13 546	12 651	10 764	10 292	10 889
3. Infrastructure Design	4 548	5 657	3 536	7 600	4 300	3 300	3 275	3 928	4 156
Total payments and estimates	9 599	10 209	11 237	23 333	20 156	18 283	14 877	15 589	16 494

B.2.4.2 Summary of economic classification

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Current payments	9 552	10 195	11 052	23 136	19 682	17 749	14 638	15 370	16 262
Compensation of employees	3 792	4 698	5 348	7 059	7 051	6 645	8 604	9 932	10 508
Goods and services	5 760	5 497	5 704	16 077	12 631	11 104	6 034	5 438	5 754
Interest and rent on land	—	—	—	—	—	—	—	—	—
Transfers and subsidies to:	—	—	54	—	131	279	—	—	—
Provinces and municipalities	—	—	—	—	—	—	—	—	—
Departmental agencies and accounts	—	—	—	—	—	—	—	—	—
Higher education institutions	—	—	—	—	—	—	—	—	—
Foreign governments and international organisations	—	—	—	—	—	—	—	—	—
Public corporations and private enterprises	—	—	—	—	—	—	—	—	—
Non-profit institutions	—	—	—	—	—	—	—	—	—
Households	—	—	54	—	131	279	—	—	—
Payments for capital assets	47	14	131	197	343	255	239	219	232
Buildings and other fixed structures	—	—	—	—	—	—	—	—	—
Machinery and equipment	47	14	131	197	343	255	239	219	232
Heritage Assets	—	—	—	—	—	—	—	—	—
Specialised military assets	—	—	—	—	—	—	—	—	—
Biological assets	—	—	—	—	—	—	—	—	—
Land and sub-soil assets	—	—	—	—	—	—	—	—	—
Software and other intangible assets	—	—	—	—	—	—	—	—	—
Payments for financial assets	—	—	—	—	—	—	—	—	—
Total economic classification	9 599	10 209	11 237	23 333	20 156	18 283	14 877	15 589	16 494



B.3 Programme 3: Transport Operations**Programme Purpose**

The main purpose of this programme is to plan, regulate and facilitate the provision of integrated land transport services through co-ordination and co-operation with national planning authorities, CBO's, NGO's and the private sector in order to enhance the mobility of all communities particularly those currently without or with limited access.

Strategic Outcome Oriented Goal

Strategic Goal 3	Accessibility and mobility through a safe transport system.
Goal statement	Facilitate the provision of safe, compliant transport services through provincial and national resources in order to improve the mobility and accessibility of communities particularly those without or with limited access.
Provincial Strategic Priority	Transforming the economy to create jobs and sustainable livelihoods
Outcome	6. An efficient, competitive and responsive economic infrastructure network 7. Vibrant, equitable, sustainable rural communities contributing towards food security for all

Critical Success factors for Strategic Outcome Oriented-Goal No 3:

- Encourage collaboration with other Departments such Local Government and Traditional Affairs, Education
- Develop capacity for horizontal and vertical coordination

The programme is divided into five (5) sub-programmes as follows:

1. **Programme Support** facilitates the governance of the programme and the attainment of the programme objectives.
2. **Public Transport Services** provides management of integrated land transport to provide mobility to the commuters.
3. **Transport Safety and Compliance** manage/co-ordinate and facilitate the transport safety and compliance in all modes with related legislation and policies through pro-active and re-active tactics and strategies
4. **Infrastructure Operations** manages provincial airports and ensures that there is collaboration between the various stakeholders in the province to promote rail and maritime services as modes of transport.
5. **Scholar Transport** assists with the transportation of learners walking an excess of 3km to access schools in line with the National Draft Scholar Transport Policy.



Programme and subprogramme plans

B.3.1 Subprogramme 3.1: Programme Support Operations

B.3.1.1 Strategic objective annual targets for 2016

Strategic Objective: Overall support and management of the Transport Operations programme.

Performance Indicator		Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
			2012	2013	2014		2016	2017	2018
S08	Number of meetings held to monitor the implementation of programme objectives.	20	3	4	4	4	4	4	4

B.3.1.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
P17	Number of strategic sessions held to develop and monitor programme plans.	3	2	2	2	2	2	2
P18	Number of programme performance reports to Monitoring and Evaluation.	8	8	4	4	4	4	4

B.3.1.3 Quarterly targets for 2016

Performance Indicator		Reporting Period	2016 Annual Target	Quarterly Targets			
				1 st	2 nd	3 rd	4 th
P17	Number of strategic sessions held to develop and monitor programme plans.	Quarterly	2	0	1	0	1
P18	Number of programme performance reports to Monitoring and Evaluation.	Quarterly	4	1	1	1	1



Programme and subprogramme plans

B.3.2 Subprogramme 3.2: Public Transport Services

B.3.2.1 Strategic objective annual targets for 2016

Strategic Objective: Management of land transport contracts to provide mobility to the commuters.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
S09 Number of kilometres operated under Public Transport contracts.	19,224,673	16,516,877	16,533,294	16,509,190	17,553,360	21,193,017	19,205,530	19,230,000

B.3.2.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
P19	Number of kilometres operated by operators receiving financial assistance.	16,533,294	16,509,190	17,553,360	19,238,490	19,277,100	19,205,530	19,230,000
P20	Number of routes operated under the Provincial Integrated Public Transport Master Plan (PIPTMP).	0	0	0	0	0	3	11
P21	Number of routes subsidised	2,000	1,529	1,941	1,900	2,258	2,500	2,500
P22	Number of trips subsidized	371,685	368,527	368,000	543,623	398,502	569,173	595,924
P23	Number of kilometres subsidised.	10,291,616	10,291,616	11,250,545	12,318,177	12,291,539	12,307,200	12,323,199

B.3.2.3 Quarterly targets for 2016

Performance Indicator		Reporting Period	2016 Annual Target	Quarterly Targets			
				1 st	2 nd	3 rd	4 th
P19	Number of kilometres operated by operators receiving financial assistance.	Quarterly	19,277,000	4,819,275	4,819,275	4,819,275	4,819,275
P20	Number of routes operated under the Provincial Integrated Public Transport Master Plan (PIPTMP).	Quarterly	The Department will focus on transformation and empowerment of the public transport industry during the 2016/17 financial year. Actual operations will commence from 2017/18 onwards.				
P21	Number of routes subsidised.	Quarterly	2,258	2,258	0	0	0
P22	Number of trips subsidized.	Quarterly	398,502	99,626	99,626	99,626	99,626
P23	Number of kilometres subsidised.	Quarterly	11,322,866	2,830,717	2,830,717	2,830,717	2,830,717



Programme and subprogramme plans

B.3.3 Subprogramme 3.3: Transport Safety and Compliance

B.3.3.1 Strategic objective annual targets for 2016

Strategic Objective: Increase access to transport safety initiatives for transport users as well as ensuring compliance of public transport operators with the relevant legislation.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2011	2012	2013	2014	2015	2016	2017
SO10	Number of compliant transport operators in the Province.	7,000	8,000	9,000	9,500	17,126	17,626	18,126
SO11	Number of road users reached through transport safety interventions.	0	248,078	165,000	150,000	165,000	170,000	170,000

B.3.3.2 Programme performance indicators and annual targets for 2016

Performance Indicator	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
	2012	2013	2014	2015	2016	2017	2018
P24	Number of cooperatives engaged to monitor progress on transformation.	0	0	12	12	12	12
P25	Number of Provincial Regulating Entity (PRE) hearings conducted.	0	0	0	66	48	48
P26	Number of road safety awareness interventions conducted	0	3	3	3	3	3
P27	Number of schools involved in road safety programmes	1,142	1,000	570	600	650	800

B.3.3.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P24	Number of cooperatives engaged to monitor progress on transformation.	12	2	5	2	3
P25	Number of Provincial Regulating Entity (PRE) hearings conducted.	48	12	12	12	12
P26	Number of road safety awareness interventions conducted	3	3	3	3	3
P27	Number of schools involved in road safety programmes	650	0	0	0	650



Programme and subprogramme plans

B.3.4 Subprogramme 3.4: Infrastructure Operations

B.3.4.1 Strategic objective annual targets for 2016

Strategic Objective: Facilitate the development of maritime transport and management of provincial airports in the Province.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
S012 Number of provincial owned airports compliant with South African Civil Aviation regulation.	2	2	2	2	2	2	2	2

B.3.4.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
P28	Number of assessments conducted in Bhisho airport to ensure compliance with CAA requirements.	0	44	16	16	16	16	16
P29	Number of assessments conducted in Mthatha airport to ensure compliance with CAA requirements.	0	43	16	16	16	16	16
P30	Upgrade of Mthatha Airport Terminal Building	0	1	1	1	Airport Upgrade Completed in 2015/16		
P31	Number of maritime initiatives.	0	0	2	2	3	3	3

B.3.4.3 Quarterly targets for 2016

Performance Indicator		Reporting Period	2016 Annual Target	Quarterly Targets			
				1 st	2 nd	3 rd	4 th
P28	Number of assessments conducted in Bhisho airport to ensure compliance with CAA requirements.	Quarterly	16	4	4	4	4
P29	Number of assessments conducted in Mthatha airport to ensure compliance with CAA requirements.	Quarterly	16	4	4	4	4
P31	Number of maritime initiatives.	Quarterly	2	0	0	1	1



Programme and subprogramme plans

B.3.5 Subprogramme 3.5: Scholar Transport

B.3.5.1 Strategic objective annual targets for 2016

Strategic Objective: Provide and monitor scholar transport services.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
S014 Number of learners transported from the scholar transport scheme.	98,000	54,471	56,210	57,120	59,900	68,500	70,000	75,000

B.3.5.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
P32 Number of learners benefiting from the scholar transport scheme.		54,471	56,210	57,120	59,900	67,000	70,000	75,000
P33 Number of schools benefiting from the transport scheme.		-	-	-	651	673	721	781
P34 Number of transport operators capacitated on the requirements for the scholar transport scheme.		-	-	-	1,341	100	70	50

B.3.5.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P32 Number of learners benefiting from the scholar transport scheme.	Quarterly	67,000	67,000	67,000	67,000	67,000
P33 Number of schools benefiting from the scholar transport scheme.	Annually	673	-	-	-	673
P34 Number of transport operators capacitated on the requirements for the scholar transport scheme.	Quarterly	100	25	25	25	25



Programme and subprogramme plans

B.3.6 Reconciling performance targets with the Budget and MTEF

B.3.6.1 Programme Summary

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
1. Programme Support	5 256	7 054	7 329	7 553	7 553	7 316	8 084	10 670	11 289
2. Public Transport Services	341 699	414 975	472 160	450 180	450 180	432 764	480 905	507 326	534 144
3. Transport Safety and Compliance	52 200	53 092	55 518	60 354	61 771	62 090	67 308	71 181	75 309
4. Transport Systems	60 129	5 902	15 461	—	—	—	—	—	—
5. Infrastructure Operations	36 796	61 876	176 400	60 553	89 553	95 443	57 881	51 540	54 529
6. Scholar Transport	366 070	392 036	374 973	432 818	458 477	471 766	462 951	492 598	526 172
Total payments and estimates	862 150	934 935	1 101 841	1 011 458	1 067 534	1 069 379	1 077 129	1 133 315	1 201 443

B.3.6.2 Summary of economic classification

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Current payments	509 299	486 409	482 019	541 030	562 863	574 088	575 288	635 313	677 164
Compensation of employees	68 736	71 726	75 258	81 717	96 394	94 523	108 174	112 971	119 523
Goods and services	440 563	414 683	406 761	459 313	466 469	479 565	473 114	522 342	557 641
Interest and rent on land	—	—	—	—	—	—	—	—	—
Transfers and subsidies to:	333 338	407 211	463 749	440 246	443 000	426 595	472 228	495 535	521 669
Provinces and municipalities	—	100	—	—	—	—	—	—	—
Departmental agencies and accounts	1 455	1 235	1 127	1 702	1 702	1 702	1 794	1 883	1 992
Higher education institutions	—	—	—	—	—	—	—	—	—
Foreign governments and international organisations	—	—	—	—	—	—	—	—	—
Public corporations and private enterprises	330 571	404 068	462 260	437 805	438 155	422 695	470 576	492 834	518 811
Non-profit institutions	—	—	—	—	—	—	—	—	—
Households	1 312	1 808	362	739	3 143	2 198	1 858	818	865
Payments for capital assets	19 513	41 315	156 073	30 183	61 672	68 696	27 613	2 467	2 610
Buildings and other fixed structures	15 861	37 059	151 761	25 000	54 913	62 903	9 100	—	—
Machinery and equipment	3 652	4 256	4 312	5 183	6 759	5 793	18 513	2 467	2 610
Heritage Assets	—	—	—	—	—	—	—	—	—
Specialised military assets	—	—	—	—	—	—	—	—	—
Biological assets	—	—	—	—	—	—	—	—	—
Land and sub-soil assets	—	—	—	—	—	—	—	—	—
Software and other intangible assets	—	—	—	—	—	—	—	—	—
Payments for financial assets	—	—	—	—	—	—	—	—	—
Total economic classification	862 150	934 935	1 101 841	1 011 459	1 067 535	1 069 379	1 077 129	1 133 315	1 201 443



Programme and subprogramme plans

B.4 Programme 4: Transport Regulation**Programme Purpose**

The main purpose of this programme is to ensure the provision of a safe transport environment through the regulation of traffic on public infrastructure, law enforcement and the registration and licensing of vehicles and drivers.

Strategic Outcome Oriented Goal

Goal 4	Safe transport environment through the regulation of traffic on transport infrastructure.
Goal statement	To ensure the provision of a safe transport environment through the regulation of traffic on public infrastructure, law enforcement and the registration and licensing of vehicles and drivers. This includes the management and control of registering of transport operators and the issuing of all licenses and permits required in terms of legislation.
Provincial Strategic Priority	Intensifying the fight against crime and corruption.
Outcome	3. All people in South Africa are and feel safe

Critical Success factors for Strategic Outcome Oriented-Goal No 4:

- Improve capacity for MIS on road accidents and fatalities
- Encourage collaboration with other Departments such as Roads and Public Works, Health, Education

The programme is divided into four (4) sub-programmes as follows:

1. **Programme Support Regulation** facilitates the governance of the programme.
2. **Transport Administration and Licensing** facilitate the implementation of laws and regulation relating to vehicle registration and licensing, vehicle fitness testing and driver fitness testing. Expenditure related to motor vehicle registration, licensing and compliance.
3. **Operator License and Permits** facilitate the registering of public transport vehicles and operators.
4. **Law Enforcement** maintains law and order through the enforcing of traffic laws and regulations.



Programme and subprogramme plans

B.4.1 Subprogramme 4.1: Programme Support Regulation

B.4.1.1 Strategic objective annual targets for 2016

Strategic Objective: Programme management and leadership strengthening.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
SO15 Facilitate governance of the programme	5	1	1	1	1	1	1	1

B.4.1.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
P35 Number of strategic interventions conducted.		0	0	4	2	6	2	2
P36 Number of performance support interventions.		0	0	0	0	11	2	2

B.4.1.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P35 Number of strategic interventions conducted.	Quarterly	6	1	2	1	2
P36 Number of performance support interventions.	Quarterly	11	2	2	5	2



Programme and subprogramme plans

B.4.2 Subprogramme 4.2: Transport Administration and Licensing

B.4.2.1 Strategic objective annual targets for 2016

Strategic Objective: Review and strengthen fraud prevention mechanisms in the transport regulation environment.

Performance Indicator		Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
			2012	2013	2014		2016	2017	2018
S016	Number of licensing authorities conforming to the prescripts of the NRTA to prevent Fraud and Corruption.	250	248	0	250	232	232	232	232

B.4.2.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
P37	Number of Compliance Inspections conducted.	0	139	148	232	232	232	232
P38	Number of Licensing Stakeholder engagements.	0	0	4	4	4	4	4

B.4.2.3 Quarterly targets for 2016

Performance Indicator		Reporting Period	2016 Annual Target	Quarterly Targets			
				1 st	2 nd	3 rd	4 th
P37	Number of Compliance Inspections conducted.	Quarterly	232	58	58	58	58
P38	Number of Licensing Stakeholder engagements.	Quarterly	4	1	1	1	1



Programme and subprogramme plans

B.4.3 Subprogramme 4.3: Operator Licence and Permits

B.4.3.1 Strategic objective annual targets for 2016

Strategic Objective: Management and control of registering of transport operators and the issuing of all licenses and permits required in terms of legislation.

Performance Indicator		Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
			2012	2013	2014	2015	2016	2017	2018
S017	Number of Operator licenses issued.	8,300	845	1,576	1,800	1,850	1,650	1,450	1,450

B.4.3.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
P39	Number of permits to be converted to Operator Licenses.	2,036	94	100	50	50	50	50
P40	Number of abnormal loads permits issued.	845	1,576	1,800	1,800	1,650	1,650	1,700

B.4.3.3 Quarterly targets for 2016

Performance Indicator		Reporting Period	2016 Annual Target	Quarterly Targets			
				1 st	2 nd	3 rd	4 th
P39	Number of permits to be converted to Operator Licenses.	Quarterly	50	15	15	10	10
P40	Number of abnormal loads permits issued.	Quarterly	1,600	400	400	400	400



Programme and subprogramme plans

B.4.4 Subprogramme 4.4: Law Enforcement

B.4.4.1 Strategic objective annual targets for 2016

Strategic Objective: Maintain law and order for all modes of transport.									
Performance Indicator		Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
			2012	2013	2014	2015	2016	2017	2018
SO18	Number of traffic law enforcement operations conducted.	63,912	982	4,061	3,296	11,736	12,088	12,088	13,000

B.4.4.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
P41	Number of speed operations conducted.	0	598	2,184	2,184	2,402	2,642	2,642
P42	Number of vehicles weighed.	0	0	0	0	4,224	4,224	4,224
P43	Number of drunken driving operations conducted.	0	0	0	0	552	552	552
P44	Number of vehicles stopped and checked.	0	0	0	0	1,080,000	1,080,000	1,080,000
P45	Number of public transport operations conducted.	0	0	0	552	750	750	750
P46	Number of law enforcement facilities established.	0	0	0	6	8	1	1

B.4.4.3 Quarterly targets for 2016

Performance Indicator		Reporting Period	2016 Annual Target	Quarterly Targets			
				1 st	2 nd	3 rd	4 th
P41	Number of speed operations conducted.	Quarterly	2,402	450	600	752	600
P42	Number of vehicles weighed.	Quarterly	4,224	980	980	1,284	980
P43	Number of drunken driving operations conducted.	Quarterly	552	125	125	177	125
P44	Number of vehicles stopped and checked.	Quarterly	1,080,000	270,000	270,000	270,000	270,000
P45	Number of public transport operations conducted.	Quarterly	750	150	150	225	225
P46	Number of law enforcement facilities established.	Quarterly	8	2	4	2	-



Programme and subprogramme plans

B.4.5 Reconciling performance targets with the Budget and MTEF

B.4.5.1 Programme Summary

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
1. Programme Support	4 219	3 076	3 901	4 792	4 792	4 040	4 908	6 251	6 614
2. Transport Administration and Licensing	8 699	9 152	11 585	14 240	14 240	12 263	11 631	18 265	19 324
3. Operator License and Permits	6 580	7 862	6 396	6 289	8 999	7 162	8 497	9 947	10 524
4. Law Enforcement	258 509	246 146	240 988	266 581	267 595	269 120	277 809	296 107	318 040
Total payments and estimates	278 007	266 236	262 870	291 902	295 626	292 585	302 845	330 570	354 502

B.4.5.2 Summary of economic classification

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Current payments	242 459	227 161	224 079	256 136	262 795	254 434	270 291	289 093	310 619
Compensation of employees	191 856	194 504	194 160	214 812	218 536	215 132	228 104	243 436	262 314
Goods and services	50 603	32 443	29 919	41 324	44 259	39 302	42 187	45 657	48 305
Interest and rent on land	—	214	—	—	—	—	—	—	—
Transfers and subsidies to:	1 668	3 323	4 780	5 062	5 062	5 240	4 073	1 485	1 571
Provinces and municipalities	—	—	—	—	—	—	—	—	—
Departmental agencies and accounts	—	—	—	—	—	—	—	—	—
Higher education institutions	—	—	—	—	—	—	—	—	—
Foreign governments and international organisations	—	—	—	—	—	—	—	—	—
Public corporations and private enterprises	—	—	—	—	—	—	—	—	—
Non-profit institutions	—	—	—	—	—	—	—	—	—
Households	1 668	3 323	4 780	5 062	5 062	5 240	4 073	1 485	1 571
Payments for capital assets	33 880	35 752	34 011	30 705	27 770	32 911	28 481	39 992	42 312
Buildings and other fixed structures	—	—	2 760	2 500	2 500	900	—	—	—
Machinery and equipment	33 880	35 752	31 251	28 205	25 270	32 011	28 481	39 992	42 312
Heritage Assets	—	—	—	—	—	—	—	—	—
Specialised military assets	—	—	—	—	—	—	—	—	—
Biological assets	—	—	—	—	—	—	—	—	—
Land and sub-soil assets	—	—	—	—	—	—	—	—	—
Software and other intangible assets	—	—	—	—	—	—	—	—	—
Payments for financial assets	—	—	—	—	—	—	—	—	—
Total economic classification	278 007	266 236	262 870	291 902	295 626	292 585	302 845	330 570	354 502



B.5 Programme 5: Community Based Programmes**Programme Purpose**

The main purpose of this programme is to manage the implementation of programmes and strategies that lead to the development and empowerment of communities and contractors. This includes the provincial management and co-ordination of the Expanded Public Works Programme

Strategic Oriented Outcome Goal

Strategic Goal 5	Economic Empowerment and poverty alleviation through the Transportation Sector.
Goal statement	Ensure delivery of accessible services through integrated, socially just, developmental and empowering practices in order to improve the quality of life of communities within the Province through community development programmes.
Provincial Strategic Priority Outcome	Transforming the economy to create jobs and sustainable livelihoods. 4. Decent employment through inclusive economic growth

Critical Success factors for Strategic Outcome Oriented-Goal No 5:

- Make bold decisions about the appropriate structure of CBT
- Ensure that staff in CBT have the necessary capacity to think strategically and innovatively
- Involve communities in planning and execution of community based projects

The programme is divided into four (4) sub-programmes as follows:

1. **Programme Support** facilitates the governance of the programme and the attainment of the programme objectives.
2. **Community Development** facilitates implementation of community supported transportation service delivery projects through identification and creation of work opportunities
3. **Innovation and Empowerment** provides for SMME development and facilitate entry of SMMEs into the main stream economy over the MTSF period.
4. **EPWP Co-ordination and Monitoring** reports and assesses the impact of all EPWP Projects implemented by the Department.



Programme and subprogramme plans

B.5.1 Subprogramme 5.1: Programme Support Community Based

B.5.1.1 Strategic objective annual targets for 2016

Strategic Objective: Overall management and support of the Community Based programme.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
S019 Number of Annual Plans developed for the programme in line with the Department's 5 year plan	5	1	1	1	1	1	1	1

B.5.1.2 Programme performance indicators and annual targets for 2016

Performance Indicator	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
	2012	2013	2014	2015	2016	2017	2018
P47 Number of strategic sessions conducted	3	4	2	2	2	2	2
P48 Number of Programme specific performance reports submitted to the Monitoring and Evaluation Unit.	5	4	4	4	4	4	4

B.5.1.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P47 Number of strategic sessions conducted.	Quarterly	2	1	0	1	0
P48 Number of Programme specific performance reports submitted to the Monitoring and Evaluation Unit.	Quarterly	4	1	1	1	1



Programme and subprogramme plans

B.5.2 Subprogramme 5.2: Community Development

B.5.2.1 Strategic objective annual targets for 2016

Strategic Objective: Create work opportunities to contribute towards poverty alleviation.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
S020 Number of work opportunities created through Community Based Transportation projects.	1,012	712	605	930	1,012	1,160	1,012	930

B.5.2.2 Programme performance indicators and annual targets for 2016

Performance Indicator	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
	2012	2013	2014		2016	2017	2018
P49 Number of work opportunities created and sustained through the Road Ranger project	605	688	688	688	736	736	736
P50 Number of work opportunities created through the pilot Car Wash Projects in conjunction with the Government Fleet Management Trading Entity	59	59	89	89	137	137	137
P51 Number work opportunities created through the maintenance of transport facilities	82	105	169	169	137	137	137
P52 Number work opportunities created through road safety initiatives.	0	0	60	160	174	200	200

B.5.2.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P49 Number of work opportunities created and sustained through the Road Ranger project	Quarterly	688	688	688	688	688
P50 Number of work opportunities created through the pilot Car Wash Projects in conjunction with the Government Fleet Management Trading Entity	Quarterly	137	137	137	137	137
P51 Number work opportunities created through the maintenance of transport facilities	Quarterly	137	137	137	137	137
P52 Number work opportunities created through road safety initiatives.	Quarterly	160	160	160	160	160



Programme and subprogramme plans

B.5.3 Subprogramme 5.3: Innovation and Empowerment

B.5.3.1 Strategic objective annual targets for 2016

Strategic Objective: Develop and facilitate access to SMMEs into main stream economy.									
Performance Indicator		Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
			2012	2013	2014	2015	2016	2017	2018
S021	Number of SMMEs established over the period of 5 Years.	5	0	0	0	0	5	5	0

B.5.3.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014	2015	2016	2017	2018
P53	Number of training sessions conducted	4	6	14	11	9	9	9
P54	Number of SMMEs established.	0	0	0	0	5	5	5

B.5.3.3 Quarterly targets for 2016

Performance Indicator		Reporting Period	2016 Annual Target	Quarterly Targets			
				1 st	2 nd	3 rd	4 th
P53	Number of training sessions conducted.	Quarterly	9	0	3	4	2
P54	Number of SMMEs established.	Quarterly	5	0	2	2	1



Programme and subprogramme plans

B.5.4 Subprogramme 5.4: EPWP Co-ordination and Monitoring

B.5.4.1 Strategic objective annual targets for 2016

Strategic Objective: Conduct impact assessment of all EPWP projects.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
SO22 Number of impact assessments conducted.	2	0	0	0	1	0	1	0

B.5.4.2 Programme performance indicators and annual targets for 2016

Performance Indicator		Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
P55	Number of Departmental projects aligned to EPWP principles and guidelines	5	5	6	6	6	6	5
P56	Number of impact assessments conducted	0	0	0	1	1	0	0
P57	Number of jobs created.	178	829	1,014	1,164	1,208	974	974
P58	Number of full-time equivalents (FTE's)	650	688	85	95	95	97	97
P59	Number of youths (18-35) employed.	31	150	265	265	265	326	326
P60	Number of women employed.	44	100	174	376	174	376	376
P61	Number of people living with disabilities	0	2	8	8	8	15	30

B.5.4.3 Quarterly targets for 2016

Performance Indicator		Reporting Period	2016 Annual Target	Quarterly Targets			
				1 st	2 nd	3 rd	4 th
P55	Number of Departmental projects aligned to EPWP principles and guidelines	Quarterly	6	6	6	6	6
P56	Number of impact assessments conducted	Annually	1	-	-	-	1
P57	Number of jobs created	Quarterly	1,160	1,160	1,160	1,160	1,160
P58	Number of full-time equivalents (FTE's)	Quarterly	95	95	95	95	95
P59	Number of youths (18-35) employed	Quarterly	265	265	265	265	265
P60	Number of women employed	Quarterly	174	174	174	174	174
P61	Number of people living with disabilities	Quarterly	8	8	8	8	8

Programme and subprogramme plans

B.5.5 Reconciling performance targets with the Budget and MTEF

B.5.5.1 Programme Summary

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
1. Programme Support	1 325	1 309	1 235	1 578	1 578	1 357	1 086	1 620	1 714
2. Community Development	2 345	21 502	33 960	31 576	31 517	30 619	31 628	31 073	32 875
3. Innovation and Empowerment	27 450	5 669	3 043	4 122	4 122	2 775	4 232	5 512	5 832
4. EPWP Coordination and Monitoring	3 650	4 761	4 144	4 219	4 289	3 328	6 383	7 754	8 203
Total payments and estimates	34 770	33 241	42 382	41 495	41 506	38 079	43 329	45 959	48 625

B.5.5.2 Summary of economic classification

R thousand	Outcome			Main appropriation	Adjusted appropriation 2015/16	Revised estimate	Medium-term estimates		
	2012/13	2013/14	2014/15				2016/17	2017/18	2018/19
Current payments	34 404	32 873	42 020	41 048	41 009	37 761	42 909	45 630	48 277
Compensation of employees	3 453	4 048	3 393	4 062	4 082	3 452	3 388	5 892	6 234
Goods and services	30 951	28 822	38 627	36 986	36 927	34 309	39 521	39 738	42 043
Interest and rent on land	-	3	-	-	-	-	-	-	-
Transfers and subsidies to:	-	-	-	-	50	-	-	-	-
Provinces and municipalities	-	-	-	-	-	-	-	-	-
Departmental agencies and accounts	-	-	-	-	-	-	-	-	-
Higher education institutions	-	-	-	-	-	-	-	-	-
Foreign governments and international organisations	-	-	-	-	-	-	-	-	-
Public corporations and private enterprises	-	-	-	-	-	-	-	-	-
Non-profit institutions	-	-	-	-	-	-	-	-	-
Households	-	-	-	-	50	-	-	-	-
Payments for capital assets	366	368	362	447	447	318	420	329	348
Buildings and other fixed structures	-	-	-	-	-	-	-	-	-
Machinery and equipment	366	368	362	447	447	318	420	329	348
Heritage Assets	-	-	-	-	-	-	-	-	-
Specialised military assets	-	-	-	-	-	-	-	-	-
Biological assets	-	-	-	-	-	-	-	-	-
Land and sub-soil assets	-	-	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-	-	-
Payments for financial assets	-	-	-	-	-	-	-	-	-
Total economic classification	34 770	33 241	42 382	41 495	41 506	38 079	43 329	45 959	48 625



Programme and subprogramme plans

B.6 Eastern Cape Government Fleet Management – Trading Entity

B.6.1 Fleet Management

B.6.1.1 Strategic objective annual targets for 2016

Strategic Objective: Provide a reliable and cost-effective fleet and fleet management services for the government of the Eastern Cape.

Performance Indicator	Strategic Plan Target	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
		2012	2013	2014		2016	2017	2018
SO23 Percentage of vehicle availability(of leased fleet)	95	0	0	0	90	90	90	95

B.6.1.2 Programme performance indicators and annual targets for 2016

Performance Indicator	Audited/Actual Performance			Estimated Performance	Medium Term Targets		
	2012	2013	2014		2016	2017	2018
P62 Percentage of leased vehicles that are compliant	0	70 (1,758 / 2,860)	61	90	90	90	90
P63 Percentage of leased vehicles serviced on scheduled service intervals.	0	92	0	68	90	90	0
P64 Percentage of customer satisfaction survey score	0	0	0	70	70	74	78
P65 Average number of days for the payment of creditors	-	-	23	-	30	30	30
P66 Number of outstanding days for payments from debtors.	-	-	-	-	30	30	30
P67 Human Resource efficiency index achieved.	0	0	2.1	-	3	3.2	3.5
P68 Financial maturity index	0	0	2.9	-	3	3.2	3.5

B.6.1.3 Quarterly targets for 2016

Performance Indicator	Reporting Period	2016 Annual Target	Quarterly Targets			
			1 st	2 nd	3 rd	4 th
P62 Percentage of leased vehicles that are compliant	Quarterly	90	90	90	90	90
P63 Percentage of leased vehicles serviced on scheduled service intervals.	Quarterly	90	90	90	90	90
P64 Percentage of customer satisfaction survey score	Annually	74	74	-	-	-
P65 Average number of days for the payment of creditors	Quarterly	30	30	30	30	30
P66 Number of outstanding days for payments from debtors.	Quarterly	30	30	30	30	30
P67 Human Resource efficiency index achieved.	Annually	3	-	-	-	3
P68 Financial maturity index	Annually	3	-	-	-	3



Links to other plans

PART C : LINKS TO OTHER PLANS

C.1 Links to the long-term infrastructure and other capital plans

No	Project	Prog	Municipality	Outputs	2012/13	Outcome 2013/14	2014/15	Main 2015/16 Appropriation	Adjusted	Revised	2016/17	Medium Term Estimates 2017/18	2018/19
New and Replacement Assets													
1	Mt. Frere Taxi Rank	2	Unzimvubu	Construction of a Multi-modal Public Transport Facility	-	-	-	-	-	-	720	15,000	25,000
2	Vehicle Pounds	2	Chris Hani and Anathole	Impoundment of defective and non-road worthy vehicles	-	-	-	-	-	-	500	25,000	25,000
3	Stray Animal Pounds	2	Chris Hani and Anathole	Impoundment of stray animals on the road	-	-	-	-	-	-	500	1,200	1,200
4	Traffic Control Centres	2	Sarah Baartman, Lukhanji and Steve Tshwete	Establish Traffic Control Centres	-	-	-	-	-	-	390	55,000	55,000
Total New and Replacement Assets											2,110	96,200	106,200
Maintenance And Repairs													
1	Mthatha and Kinkelboos Weighbridges	4	King Sabatha Dalindyebo and Nelson Mandela Bay Metro	Maintenance and Recalibration of weighbridges							700	-	-
2	Traffic Stations	4		Traffic stations maintained							600	-	-
Total Maintenance And Repairs											1,300	-	-
Upgrades and Additions													
1	Mthatha Airport Upgrade	3	King Sabatha Dalindyebo	Terminal Building Upgrade and Runway Lighting replacement	15 861	37 059	154 521	27 500	57 413	63 803	9 100	-	-
Total Upgrades and Additions											9,100	-	-
Rehabilitation, Renovations and Refurbishments													
1	Permanent check points	4	Mnquma, Anathole, Mbizana, Matatiele, Camdeboo and Engcobo	Establishment of traffic permanent check points at Phakade, Maluti, Bizana, R72, Kei bridge, Ngcobo, forty junction and Graaff-Reinet							2 250	-	-
Total Rehabilitation, Renovations and Refurbishments											2,250	-	-



C.2 Conditional Grants**Expanded Public Works Incentive Grant**

Purpose	The Expanded Public Works Programme (EPWP) is a nation-wide programme to draw significant numbers of unemployed into productive work accompanied by training so that they increase their capacity to earn an income. The intention of the EPWP incentive grant is to increase job creation efforts by provinces and municipalities by providing a financial performance reward. The incentive is structured to reward provinces and municipalities that create EPWP work by reimbursing them a portion of their wage costs. The more employment created, the higher the incentive that will be paid out.
Performance indicator	Number of jobs created Number of full-time equivalent (FTE's) opportunities created Number of youths (18-35) employed Number of women employed Number of people living with disabilities employed
Continuation	The grant will continue.
Motivation	The Expanded Public Works Programme (EPWP) is one of an array of government strategies aimed at addressing unemployment.

Public Transport Operations Grant

Purpose	To provide supplementary funding towards Public Transport services provided by Provincial Departments of Transport
Performance indicator	Conversion of ticket based interim contract bus subsidies to kilometre based subsidies that are supportive of intermodal efficiencies in Public Transport.
Continuation	The grant will continue.
Motivation	Subsidisation of road based public transport services

C.3 Public Entities**Mayibuye Transport Corporation**

Mandate	Ciskeian Corporations Act (Act 18 of 1981)
Outputs	Provide an affordable bus passenger service to the predominantly rural communities in the erstwhile Ciskei and Border areas of the Province of the Eastern Cape.
Establishment	Mayibuye Transport Corporation (MTC) is listed in Schedule 3D of the Public Finance Management Act, No.1 of 1999. This corporation was established in terms of the Ciskeian Corporations Act (Act 18 of 1981). The main purpose of the Corporation is to provide an affordable bus passenger service to the predominantly rural communities in the erstwhile Ciskei and Border areas of the Province of the Eastern Cape. The Board of Directors is composed of (10) members, whose appointments are approved by the MEC for Roads and Transport.
Functions	The Corporation exists as a parastatal bus operation, which provides passenger services in the Amathole District and parts of the Chris Hani District.
Financial Arrangements	Mayibuye is funded by means of a grant-in-aid, which is reflected under transfer payments in the income statement of the Department. The Corporation submits its budget, business plan, management reports, financial statements and audited financial statements in compliance with the relevant provisions of the Public Finance Management Act.



PART D : CHANGES TO THE STRATEGIC PLAN 2014 - 2019

D.1 Chnages to Strategic Objectives

The Department of Transport reviewed the strategic objectives that were tabled in the Strategic Plan for the period 2014-2019. The changes were made only to Programme 2: Transport Infrastructure. The objectives have been updated as follows:

The Department of Transport has reviewed its method of delivering the services to the people of the Eastern Cape and that resulted in minor changes to some of the Strategic Objectives and the budget programme structure as follows:

Strategic Objective 2.2	Maintain a Provincial Land Transport Framework (PLTF) as an overall guide to transport planning within the Province and undertake traffic engineering to contribute to a holistic road traffic management strategy in support of an environment that is conducive to a safe transport system.
Objective statement	Annually update the Provincial Land Transport Framework (PLTF) as an overall guide to transport planning within the Province. Coordinate and liaise with various authorities having responsibilities that impact on transport and land-use planning issues. Annually assess the traffic and safety conditions of road environments.
Baseline	A Provincial Land Transport Framework was approved in 2007, with subsequent updates to certain chapters in 2011, and the development of a Provincial Integrated Public Transport Master Plan in 2013 and a Provincial Freight Transport Strategy in 2014. The Department convenes the Integrated Transport Planning Coordinating Committee where various authorities report on progress with regards to their plans and programmes that impact on the provincial transport system. A traffic counting programme has provided traffic data at approx. 2000 locations since 2006. Road safety assessments have been carried out on approximately 4500km surfaced provincial roads since 2000. 138 vehicles and 73 vehicle combinations had valid registration certificates as abnormal vehicles in February 2014. Applications for changes in land use of properties adjacent to or near provincial roads were assessed for their impact on traffic conditions.
Responsibility	Infrastructure Planning

Strategic Objective 2.3	Design transport facilities
Objective statement	Carry out the preliminary design, detail design (and environmental impact assessments where necessary) and prepare contract documentation for the implementation of transport facilities
Baseline	Two weighbridge facilities exist at Mthatha and Kinkelbos. Public Transport facilities exist throughout the province to accommodate bus and taxi modes of transport. Not all facilities are adequate or in the best locations to serve passengers on the pubic transport system.
Responsibility	Infrastructure Design



D.2 Changes to the approved budget structure

Under Programme3: Transport Operations, the Transport Systems subprogramme has been merged with the Infrastructure Operations subprogramme inline with the approved budget and programme structure definitions.

UPDATED BUDGET STRUCTURE		OLD BUDGET STRUCTURE	
Programme	Subprogramme	Programme	Subprogramme
1. Administration	1.1 Office of the MEC	1. Administration	1.1 Office of the MEC
	1.2 Management of the Department		1.2 Management of the Department
	1.3 Corporate Support		1.3 Corporate Support
	1.4 Departmental Strategy		1.4 Departmental Strategy
2. Transport Infrastructure	2.1 Programme Support Infrastructure	2. Transport Infrastructure	2.1 Programme Support Infrastructure
	2.2 Infrastructure Planning		2.2 Infrastructure Planning
	2.3 Infrastructure Design		2.3 Infrastructure Design
3. Transport Operations	3.1 Programme Support Operations	3. Transport Operations	3.1 Programme Support Operations
	3.2 Public Transport Services		3.2 Public Transport Services
	3.3 Transport Safety and Compliance		3.3 Transport Safety and Compliance
	3.4 Infrastructure Operations		3.4 Transport Systems
	3.5 Scholar Transport		3.5 Infrastructure Operations
			3.6 Scholar Transport
4. Transport Regulation	4.1 Programme Support Regulation	4. Transport Regulation	4.1 Programme Support Regulation
	4.2 Transport Administration and Licensing		4.2 Transport Administration and Licensing
	4.3 Operator Licence and Permits		4.3 Operator Licence and Permits
	4.4 Law Enforcement		4.4 Law Enforcement
5. Community Based Programmes	5.1 Programme Support Community Based	5. Community Based Programmes	5.1 Programme Support Community Based
	5.2 Community Development		5.2 Community Development
	5.3 Innovation and Empowerment		5.3 Innovation and Empowerment
	5.4 EPWP Co-ordination and Monitoring		5.4 EPWP Co-ordination and Monitoring



Annexures

PART E: ANNEXURES

Annexure A: Technical Indicator Descriptions

- 1 Administration
- 1.1 Strategic Objectives

Objective Indicator Title	SO1. Average MPAT level of performance
Short Definition	Average MPAT level of performance for all key areas in an MPAT assessment
Purpose	To measure the average level of performance for all key areas in MPAT
PI Logic Model Level	Output
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	
Data limitations	None
Data history	5 years
New indicator	New Indicator
Structure	Administration
Indicator responsibility	Deputy Director General
Desired Performance	3 - 4

1.1.1 Performance Indicators

Indicator title	1. Policy Speech presented to the Legislature in March annually
Short definition	The Treasury regulations require institutions to produce and table its plans at the Provincial Legislature at least 10 days prior discussion of budget vote.
Purpose	The Speech outlines policy priorities for the upcoming year contained in the institutions strategy.
PI Logic Model Level	Activity.
National Outcome	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship.
Strategic Goal	Good governance towards an efficient transport system.
Strategic Objective	Provide sound political leadership towards the implementation of government priorities.
Strategic Indicator	Average MPAT level of performance.
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Policy Speech
Unit of Measure	Proof of tabling (Order Paper)
Calculation type	#
Method of calculation	Non-cumulative
Data limitations	Speech tabled = 1
Data history	Speech not tabled = 0
Type of indicator	None
Triple bottom line	5 years
Reporting cycle	Efficiency
New indicator	Social
Structure	Annually
Indicator responsibility	Unchanged
Desired Performance	Administration
	Chief of Staff
	1



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Indicator title		2. Number of the MEC's stakeholder engagements	Indicator title	3. Number of sessions to review the Department's performance against policy issues included in the Policy Speech
Short definition		Hold sessions with stakeholders to discuss transport activities in the Province.	Short definition	Hold sessions with the Department's management to track progress on the implementation of plans.
Purpose		To provide and get feedback from stakeholders on the performance of the transport system in the province and to unlock bottlenecks to service delivery.	Purpose	To ensure that plans are implemented in an efficient and effective manner in line with government priorities.
PI Logic Model Level		Activity	PI Logic Model Level	Activity
National Outcome		12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship.	National Outcome	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship.
Strategic Goal		Good governance towards an efficient transport system.	Strategic Goal	Good governance towards an efficient transport system.
Strategic Objective		Provide sound political leadership towards the implementation of government priorities.	Strategic Objective	Provide sound political leadership towards the implementation of government priorities.
Strategic Indicator		Average MPAT level of performance	Strategic Indicator	Average MPAT level of performance
Phenomena to measure		Occurrence	Phenomena to measure	Occurrence
Origin		Annual Performance Plan	Origin	Annual Performance Plan
Source document		Attendance register	Source document	Attendance register
Unit of Measure		#	Unit of Measure	Photos (if necessary - date-stamped)
Calculation type		Cumulative	Calculation type	Cumulative
Method of calculation		Sum of MEC stakeholder engagements	Method of calculation	Sum of sessions
Data limitations		MEC's core staff required to prepare administrative documents	Data limitations	Session held = 1
Data history		4 years	Data history	Session not held = 0
Type of indicator		Efficiency	Type of indicator	Consistency of scheduling meetings
Triple bottom line		Social	Triple bottom line	4 year
Reporting cycle		Quarterly	Reporting cycle	Efficiency
New indicator		Unchanged	New indicator	Social
Structure		Administration	Structure	Bi-Annually
Indicator responsibility		Chief of Staff	Indicator responsibility	Unchanged
Desired Performance		11-13	Desired Performance	Administration
				Chief of Staff
				3-5



4. Strategic Management performance level achieved in management performance assessment tool (MPAT).		5. Governance and accountability performance level achieved in MPAT.	
Indicator title	Indicator title	Short definition	Short definition
Purpose	Purpose	Tracking the performance of the department in Strategic Management through a Management Performance Assessment Tool (MPAT).	Tracking the performance of the department in Governance and Accountability through a Management Performance Assessment Tool (MPAT).
PI Logic Model Level National Outcome	PI Logic Model Level National Outcome	To measure the MPAT assessment score for Strategic Management	To measure the MPAT assessment score for Governance and Accountability
Strategic Goal	Strategic Goal	Activity	Activity
Strategic Objective	Strategic Objective	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship.	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship.
Strategic Indicator	Strategic Indicator	Good governance towards an efficient transport system.	Good governance towards an efficient transport system.
Phenomena to measure	Phenomena to measure	Provide sound political leadership towards the implementation of government priorities.	Provide sound political leadership towards the implementation of government priorities.
Origin	Origin	Average MPAT level of performance	Average MPAT level of performance
Source document	Source document	Occurrence	Occurrence
Unit of Measure	Unit of Measure	Annual Performance Plan	Annual Performance Plan
Calculation type	Calculation type	#	#
Method of calculation	Method of calculation	Cumulative	Cumulative
Data limitations	Data limitations		
Data history	Data history	0 year	0 year
Type of indicator	Type of indicator	Efficiency	Efficiency
Triple bottom line	Triple bottom line	Economic	Economic
Reporting cycle	Reporting cycle	Quarterly	Quarterly
New indicator	New indicator		
Structure	Structure	New Indicator	New Indicator
Indicator responsibility	Indicator responsibility	Administration	Administration
Desired Performance	Desired Performance	Deputy Director General	Deputy Director General
		3-4	3-4



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Indicator title	6. Human Resource Management performance level achieved in MPAT.	7. Financial Management performance level achieved in MPAT.
Short definition	Tracking the performance of the department in Human Resource Management through a Management Performance Assessment Tool (MPAT).	Tracking the performance of the department in Financial Management through a Management Performance Assessment Tool (MPAT).
Purpose	To measure the MPAT assessment score for Human Resource Management	To measure the MPAT assessment score for Financial Management
PI Logic Model Level National Outcome	Output	Output
Strategic Goal	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship.	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship.
Strategic Objective	Good governance towards an efficient transport system. Provide sound political leadership towards the implementation of government priorities.	Good governance towards an efficient transport system. Provide sound political leadership towards the implementation of government priorities.
Strategic Indicator	Average MPAT level of performance	Average MPAT level of performance
Phenomena to measure	Occurrence	Occurrence
Origin	Annual Performance Plan	Annual Performance Plan
Source document		
Unit of Measure	#	#
Calculation type	Cumulative	Cumulative
Method of calculation		
Data limitations		
Data history	0 year	0 year
Type of indicator	Efficiency	Efficiency
Triple bottom line	Economic	Economic
Reporting cycle	Quarterly	Quarterly
New indicator		New Indicator
Structure	Administration	Administration
Indicator responsibility	Deputy Director General	Deputy Director General
Desired Performance	3-4	3-4



Annexures

2. Transport Infrastructure
2.1 Strategic Objectives

Objective Indicator Title SO5. Number of meetings held to monitor the implementation of programme objectives.

PI Logic Model Level	Activity
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Attendance Registers, Signed minutes
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	None
Data history	5 years
New indicator	Unchanged
Structure	Transport Infrastructure
Indicator responsibility	Chief Director : Transport Infrastructure
Desired Performance	3 - 4

Objective Indicator Title SO6. Provincial Land Transport Framework (PLTF) maintained as an overall guide to transport planning within the Province.

PI Logic Model Level	Activity
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Reports on developed plans
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	None
Data history	3 years
New indicator	New
Structure	Transport Infrastructure
Indicator responsibility	Chief Director : Transport Infrastructure
Desired Performance	1



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S07. Number of designs for transport facilities.

Objective Indicator Title	Activity
PI Logic Model Level	Occurrence
Phenomena to measure	Annual Performance Plan
Origin	Attendance Registers, Signed minutes
Source document	#
Unit of Measure	Cumulative
Calculation type	Simple addition
Method of calculation	None
Data limitations	0 years
Data history	New
New indicator	Transport Infrastructure
Structure	Chief Director : Transport Infrastructure
Indicator responsibility	1 - 2
Desired Performance	



Annexures

2.2 Performance Indicators

8. Number of strategic sessions held to develop and monitor programme plans.

Indicator title	Short definition
Purpose	Number of sessions held To monitor progress and identify challenges with implementation of the programme's projects as depicted in the Annual Performance Plan
PI Logic Model Level	Activity
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Integration transport planning
Strategic Objective	1. Overall management support of the Transport Infrastructure programme
Strategic Indicator	Annual Report presented detailing performance and financial affairs of the Department
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Monitoring reports signed by Accounting Officer Attendance registers for quarterly assessments & photos (if necessary & date stamped) Attendance registers for site visits & photos (if necessary & date stamped)
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	No noteworthy limitation
Data history	3 years
Type of indicator	Effectiveness
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	Transport Infrastructure
Indicator responsibility	Chief Director : Transport Infrastructure
Desired Performance	1 - 2

9. Number of programme performance reports to Monitoring and Evaluation Unit.

Indicator title	Short definition
Purpose	Number of reports submitted To comply with State prescripts on Monitoring and Evaluation
PI Logic Model Level	Output
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Integrated transport planning
Strategic Objective	2. 1 Overall management and support of the Transport Infrastructure programme
Strategic Indicator	Number of meetings held to monitor the implementation of programme objectives
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Programme Support Operations Report - signed by Programme Manager
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Sum of Programme performance reports submitted Report submitted = 1 No Report submitted = 0
Data limitations	Timeliness of input reports Availability of corroborating evidence
Data history	3 years
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Bi-Annually
New indicator	Unchanged
Structure	Transport Infrastructure
Indicator responsibility	Chief Director : Transport Infrastructure
Desired Performance	3 - 4



Annexures

10. Number of transport plans developed towards implementing the Provincial Land Framework (PLTF)		11. Number of engagements with relevant authorities	
Indicator title	Indicator title	Short definition	Number of sessions held
Short definition	Short definition	Purpose	To advance the requirements of relevant legislation
PI Logic Model Level	PI Logic Model Level	National Outcome	Activity
Strategic Goal	Strategic Goal	Strategic Objective	6. An efficient, competitive and responsive economic infrastructure network
Strategic Objective	Strategic Objective	Strategic Indicator	Integrated transport planning
Strategic Indicator	Strategic Indicator	Phenomena to measure	2. 2 Maintain a Provincial Land Transport Framework (PLTF) as an overall guide to transport planning within the Province
Phenomena to measure	Phenomena to measure	Origin	Maintain a Provincial Land Transport Framework (PLTF) as an overall guide to transport planning within the Province
Source document	Source document	Unit of Measure	Occurrence
Unit of Measure	Unit of Measure	Calculation type	APP
Method of calculation	Method of calculation	Data limitations	Attendance register and signed minutes
Data history	Data history	Type of indicator	#
Triple bottom line	Triple bottom line	Reporting cycle	Cumulative
New indicator	New indicator	Structure	Simple addition
Indicator responsibility	Indicator responsibility	Indicator responsibility	None
Desired Performance	Desired Performance	Indicator responsibility	3 years
		Indicator responsibility	Effectiveness
		Indicator responsibility	Economic
		Indicator responsibility	Quarterly
		Indicator responsibility	Unchanged
		Indicator responsibility	Transport Infrastructure
		Indicator responsibility	Chief Director : Transport Infrastructure
		Indicator responsibility	7 – 8



CONCLUSIONS

Indicator title	13. Number of data gathering projects for transport planning
Short definition	Number of data gathering projects for transport planning
Purpose	Provide credible data for transport planning purposes
PI Logic Model Level	Output
National Outcome	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
Strategic Goal	Integrated transport planning
Strategic Objective	Undertake traffic engineering to contribute to a holistic road traffic management strategy in support of an environment that is conducive to a safe transport system
Strategic Indicator	Number of traffic engineering projects undertaken.
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Monthly traffic counting data
Unit of Measure	#
Calculation type	Non - Cumulative
Method of calculation	Simple addition
Data limitations	None
Data history	1 year
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	Transport Infrastructure
Indicator responsibility	Chief Director : Transport Infrastructure
Desired Performance	1



Annexures

14. Number of road safety assessment projects.

Indicator title	Short definition
Purpose	Number of road safety assessment projects
PI Logic Model Level	To assess safety aspects of road environment
National Outcome	Output
Strategic Goal	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
Strategic Objective	Integrated transport planning
Strategic Indicator	Undertake traffic engineering to contribute to a holistic road traffic management strategy in support of an environment that is conducive to a safe transport system
Phenomena to measure	Number of traffic engineering projects undertaken.
Origin	Occurrence
Source document	Operational Plan
Unit of Measure	Road Safety Assessment Report
Calculation type	Spreadsheet of abnormal load permit transactions requiring engineering input
Method of calculation	Spreadsheet of land use applications evaluated
Data limitations	#
Data history	Non -Cumulative
Type of indicator	Simple addition
Triple bottom line	None
Reporting cycle	2 years
New indicator	Efficiency
Structure	Economic
Indicator responsibility	Quarterly
Desired Performance	Unchanged
	Transport Infrastructure
	Chief Director : Transport Infrastructure
	2 – 3

15. Number of designs for transport facilities

Indicator title	Short definition
Purpose	Number of transport plans developed towards implementing the Provincial Land
PI Logic Model Level	Transport Framework
National Outcome	To ensure that the PL TF is implemented in a properly planned manner
Strategic Goal	Output
Strategic Objective	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
Strategic Indicator	Integrated transport planning
Phenomena to measure	Undertake traffic engineering to contribute to a holistic road traffic management strategy in support of an environment that is conducive to a safe transport system
Origin	Number of designs for transport facilities.
Source document	Occurrence
Unit of Measure	Operational Plan
Calculation type	Final Draft plans or Strategies
Method of calculation	#
Data limitations	Non -Cumulative
Data history	Simple addition
Type of indicator	None
Triple bottom line	1 years
Reporting cycle	Efficiency
New indicator	Economic
Structure	Quarterly
Indicator responsibility	Unchanged
Desired Performance	Transport Infrastructure
	Chief Director : Transport Infrastructure
	1– 2.



Annexures

Indicator title	
16. Number of transport-related facilities constructed.	
Short definition	Number of transport-related facilities constructed.
Purpose	To construct transport related facilities
PI Logic Model Level	Output
National Outcome	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
Strategic Goal	Integrated transport planning
Strategic Objective	Undertake traffic engineering to contribute to a holistic road traffic management strategy in support of an environment that is conducive to a safe transport system
Strategic Indicator	Number of designs for transport facilities
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Attendance registers or Minutes of meetings
Unit of Measure	#
Calculation type	Non -Cumulative
Method of calculation	Simple addition
Data limitations	None
Data history	0 years
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	New
Structure	Transport Infrastructure
Indicator responsibility	Chief Director : Transport Infrastructure
Desired Performance	1 – 2



Annexures

3. Transport Operations
3.1. Strategic Objectives

Objective Indicator Title SO8. Number of meetings held to monitor the implementation of programme objective.

PI Logic Model Level	Activity
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Attendance Registers, Signed minutes
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	None
Data history	5 years
New indicator	Unchanged
Structure	Transport Operations
Indicator responsibility	Chief Director : Transport Operations
Desired Performance	3 – 4

SO9. Number of kilometers operated under Public Transport contracts.

Objective Indicator Title	Activity
PI Logic Model Level	Occurrence
Phenomena to measure	Annual Performance Plan
Origin	Claim Forms from bus operators
Source document	#
Unit of Measure	Cumulative
Calculation type	Total sum of km's operated (ABC, AB350 and MTC)
Method of calculation	Mayibuye kilometres have recently been calculated
Data limitations	5 years
Data history	Unchanged
New indicator	Transport Operations
Structure	Chief Director : Transport Operations
Indicator responsibility	20 133 366 – 22 252 668
Desired Performance	



Annexures

Objective Indicator Title	SO10. Number of compliant transport operators in the Province.
PI Logic Model Level	Output
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source/collection of data	Baseline (register of PTV) Annual analysis of compliance (Roadside checks)
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	Inter-programme information sharing
Data history	5 years
New indicator	Unchanged
Structure	Transport Operations
Indicator responsibility	Chief Director : Transport Operations
Desired Performance	9 025 – 9 975

SO11. Number of road users reached through transport safety interventions.

PI Logic Model Level	Output
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Attendance registers
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	None
Data history	5 years
New indicator	Unchanged
Structure	Transport Operations
Indicator responsibility	Chief Director : Transport Operations
Desired Performance	142 500 – 157 500



Annexures

SO12. Number of provincial owned airports compliant with South African Civil Aviation Regulation

Objective Indicator Title	Activity
PI Logic Model Level	Occurrence
Phenomena to measure	Annual Performance Plan
Origin	Airport compliance certificates
Source document	#
Unit of Measure	Average
Calculation type	Add all five annual results and divide by 5
Method of calculation	None
Data limitations	5 years
Data history	Unchanged
New indicator	Transport Operations
Structure	Chief Director : Transport Operations
Indicator responsibility	
Desired Performance	1 - 2

SO14. Number of learners transported from the scholar transport scheme.

Objective Indicator Title	Activity
PI Logic Model Level	Occurrence
Phenomena to measure	Annual Performance Plan
Origin	From scholar transport PI
Source document	#
Unit of Measure	Non-cumulative
Calculation type	Highest number of learners recorded per year
Method of calculation	Department of Transport relies heavily on data from the Department of Education on number of children and kilometres
Data limitations	5 years
Data history	Unchanged
New indicator	Scholar Transport
Structure	Chief Director : Scholar Transport
Indicator responsibility	
Desired Performance	65075 - 71925



Annexures

3.2. Performance Indicators

Indicator title	17. Number of strategic sessions held to develop and monitor programme plans
Short definition	Strategic sessions are meant to ensure that the programme is aligned with the goals of the Department
Purpose	To provide a programme with a sense direction also identifies gaps that might be on the programme and provides the programme a sense of accountability
PI Logic Model Level	Activity
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Accessibility and mobility through a safe transport system
Strategic Objective	3.1 Overall management and support of the Transport Operations programme
Strategic Indicator	Number of meetings held to monitor the implementation of programme
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	"Reports / Session resolutions Attendance registers
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Sum of strategic sessions held No strategic session held = 0 Strategic session held = 1"
Data limitations	None
Data history	5 years
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Bi-Annually
New indicator	Unchanged
Structure	Transport Operations
Indicator responsibility	Chief Director : Transport Operations
Desired Performance	1 – 2

Indicator title	18. Number of programme performance reports to Monitoring and Evaluation.
Short definition	Reports that show the progress and performance of the programme in terms of meeting its targets
Purpose	To measure the performance progress of the programme and also to see if there are any gaps in the implementation of the programme
PI Logic Model Level	Output
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Maximise mobility and accessibility through Public Transport
Strategic Objective	3.1 Overall management and support of the Transport Operations programme
Strategic Indicator	Number of meetings held to monitor the implementation of programme objectives
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Programme Support Operations Report - signed by Programme Manager
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Sum of Programme performance reports submitted Report submitted = 1 No Report submitted = 0
Data limitations	Timeliness of input reports Availability of corroborating evidence
Data history	5 years
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	Transport Operations
Indicator responsibility	Chief Director : Transport Operations
Desired Performance	3 – 4



Annexures

19. Number of kilometres operated by operators receiving financial assistance.		20. Number of routes operated under the Provincial Integrated Public Transport Master Plan (PIPTMP).	
Indicator title	Indicator title	Short definition	Short definition
Purpose	Purpose	Number of routes operated under the PIPTMP	Number of routes operated under the PIPTMP
PI Logic Model Level	PI Logic Model Level	Implementation of PIPTMP	Implementation of PIPTMP
National Outcome	National Outcome	6. An efficient, competitive and responsive economic infrastructure network	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Strategic Goal	Accessibility and mobility through a safe transport system	Accessibility and mobility through a safe transport system
Strategic Objective	Strategic Objective	3.2 Management of land transport contacts to provide mobility to the commuters	3.2 Management of land transport contacts to provide mobility to the commuters
Strategic Indicator	Strategic Indicator	Number of kilometres operated under Public Transport contracts.	Number of kilometres operated under Public Transport contracts.
Phenomena to measure	Phenomena to measure	Occurrence	Occurrence
Origin	Origin	Operational Plan	Operational Plan
Source document	Source document	Contracts signed	Contracts signed
		Copy of advertisements	Copy of advertisements
		Contract with consultants	Contract with consultants
Unit of Measure	Unit of Measure	#	#
Calculation type	Calculation type	Cumulative	Cumulative
Method of calculation	Method of calculation	None	None
Data limitations	Data limitations	1 years	1 years
Data history	Data history	Effectiveness	Effectiveness
Type of indicator	Type of indicator	Social	Social
Triple bottom line	Triple bottom line	Annually	Annually
Reporting cycle	Reporting cycle	Unchanged	Unchanged
New indicator	New indicator	Transport Operations	Transport Operations
Structure	Structure	Chief Director : Transport Operations	Chief Director : Transport Operations
Indicator responsibility	Indicator responsibility	4 – 5	4 – 5
Desired Performance	Desired Performance		



Annexures

21. Number of routes subsidised	
Indicator title	Short definition
Purpose	To measure the coverage of the subsidy
PI Logic Model Level	Output
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Accessibility and mobility through a safe transport system
Strategic Objective	3.2 Management of land transport contacts to provide mobility to the commuters.
Strategic Indicator	Number of kilometres operated under Public Transport contracts
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Contracts between operators and departments
Unit of Measure	Claim forms from ABC
Calculation type	#
Method of calculation	Average
Data limitations	Count of routes as per contract
Data history	Add all four quarterly results and divide by 4
Type of indicator	None
Triple bottom line	5 years
Reporting cycle	Effectiveness
New indicator	Economic
Structure	Quarterly
Indicator responsibility	Unchanged
Desired Performance	Transport Operations
	Chief Director : Transport Operations
	1821 - 2013

22. Number of trips subsidized	
Indicator title	Short definition
Purpose	Number of trips subsidized
PI Logic Model Level	To determine reach of subsidy
National Outcome	Output
Strategic Goal	6. An efficient, competitive and responsive economic infrastructure network
Strategic Objective	Accessibility and mobility through a safe transport system
Strategic Indicator	3.2 Management of land transport contacts to provide mobility to the commuters.
Phenomena to measure	Number of kilometres operated under Public Transport contracts
Origin	Occurrence
Source document	Operational Plan
Unit of Measure	Schedules in contracts between operators and departments
Calculation type	Information from monitoring forms
Method of calculation	#
Data limitations	Cumulative
Data history	Count of trips under Public Transport contracts
Type of indicator	None
Triple bottom line	5 years
Reporting cycle	Effectiveness
New indicator	Economic
Structure	Quarterly
Indicator responsibility	Unchanged
Desired Performance	Transport Operations
	Chief Director : Transport Operations
	540714 -597622



Annexures

23. Number of kilometres subsidized	
Indicator title	Short definition
Purpose	Number of kilometres subsidised Efficiency measure for year-on-year comparison
PI Logic Model Level	Output
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Accessibility and mobility through a safe transport system
Strategic Objective	3.2 Management of land transport contacts to provide mobility to the commuters.
Strategic Indicator	Objective Number of kilometres operated under Public Transport contracts
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Schedules in contracts between operators and departments
Unit of Measure	#
Calculation type	Average
Method of calculation	Divide route kilometres by number of vehicles Add all four quarterly results and divide by 4
Data limitations	None
Data history	5 years
Type of indicator	Effectiveness
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	Transport Operations
Indicator responsibility	Chief Director : Transport Operations
Desired Performance	11 676 968 – 12 906 116

24. Number of cooperatives engaged to monitor progress on transformation.	
Indicator title	Short definition
Purpose	Registration of 94 primary taxi associations into primary co-operatives, registration of 8 regional councils into secondary co-operative and registration of the Eastern Cape Provincial Taxi council (ECPTC) into a tertiary co-operative
PI Logic Model Level	To transform the informal arrangement within the taxi industry into a more formalized business unit
National Outcome	Activity
Strategic Goal	6. An efficient, competitive and responsive economic infrastructure network
Strategic Objective	Accessibility and mobility through a safe transport system
Strategic Indicator	3.3 Expand/Increase access to transport safety initiatives for transport users as well as ensuring compliance of public transport operators with the relevant legislation.
Phenomena to measure	Number of compliant transport operators in the Province.
Origin	Occurrence
Source document	APP Attendance registers, Signed Presentations
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	None
Data limitations	2 years
Data history	Efficiency
Type of indicator	Social
Triple bottom line	Quarterly
Reporting cycle	Unchanged
New indicator	Transport Operations
Structure	Chief Director : Transport Operations
Indicator responsibility	12 – 13
Desired Performance	



25. Number of Provincial Regulating Entity (PRE) hearings conducted.		26. Number of road safety awareness interventions conducted	
Indicator title	Short definition	Indicator title	Short definition
Purpose	The Departmental officials adjudications on applications received from the public transport operators To ensure that public transport operators have legal operating licenses to operate on specific routes	Purpose	The number of various awareness interventions for youths and adults To highlight the number of awareness interventions that convey a variety of road safety messages to different target audiences
PI Logic Model Level	Activity	PI Logic Model Level	Activity
National Outcome	6. An efficient, competitive and responsive economic infrastructure network	National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Accessibility and mobility through a safe transport system	Strategic Goal	Accessibility and mobility through a safe transport system
Strategic Objective	3.3 Expand/Increase access to transport safety initiatives for transport users as well as ensuring compliance of public transport operators with the relevant legislation.	Strategic Objective	3.3 Expand/Increase access to transport safety initiatives for transport users as well as ensuring compliance of public transport operators with the relevant legislation.
Strategic Indicator	Number of compliant transport operators in the Province.	Strategic Indicator	Number of road users reached through transport safety interventions.
Phenomena to measure	Occurrence	Phenomena to measure	Occurrence
Origin	Operational Plan	Origin	Operational Plan
Source document	Attendance register and Signed Minutes	Source document	Attendance registers
Unit of Measure	#	Unit of Measure	Dated photos
Calculation type	Cumulative	Calculation type	#
Method of calculation	Sum of hearings conducted	Method of calculation	Average
Data limitations	None	Data limitations	Manual count
Data history	1 years	Data history	Add all four quarterly results and divide by 4
Type of indicator	Efficiency	Type of indicator	Inaccurate reporting
Triple bottom line	Social	Triple bottom line	5 years
Reporting cycle	Quarterly	Reporting cycle	Efficiency
New indicator	New indicator	New indicator	Social
Structure	Transport Operations	Structure	Quarterly
Indicator responsibility	Chief Director : Transport Operations	Indicator responsibility	Significantly changed
Desired Performance	46 – 51	Desired Performance	Transport Operations
			Chief Director : Transport Operations
			3 – 4



Annexures

Indicator title	27. Number of schools involved in road safety education programmes	Indicator title	28. Number of assessments conducted in Bhishe Airport to ensure compliance with CAA requirements
Short definition	The number of schools which participate in road safety education programmes (this include schools presently participating and new schools which will be brought on board)	Short definition	In order to keep the airport compliant with South African Civil Aviation Regulations, assessments of the four areas of compliance are to be done during the year in preparation for The South African Civil Aviation (SACAA) inspections which are done in November of each year. The assessments will be done by airport and head Office staff who visit the airports on a regular basis
Purpose	To educate learners in road safety	Purpose	If we conduct assessments during the year then the annual inspection by SACAA should have very few non-compliant areas.
Purpose	To educate learners about road safety.	Activity	Activity
PI Logic Model Level	Output	PI Logic Model Level	6. An efficient, competitive and responsive economic infrastructure network
National Outcome	6. An efficient, competitive and responsive economic infrastructure network	National Outcome	Accessibility and mobility through a safe transport system
Strategic Goal	Accessability and mobility through a safe transport system	Strategic Goal	3.5 Management of provincial airports.
Strategic Objective	3.3 Expand/Increase access to transport safety initiatives for transport users as well as ensuring compliance of public transport operators with the relevant legislation.	Strategic Objective	Number of provincial owned airports compliant with South African Civil Aviation regulation.
Strategic Indicator	Number of road users reached through transport safety interventions.	Strategic Indicator	Occurrence
Phenomena to measure	Occurrence	Phenomena to measure	Operational Plan
Origin	Operational Plan	Origin	Assessment reports
Source document	Dated visitation form signed and Stamped by the principal and responsible educator.	Source document	#
Unit of Measure	#	Unit of Measure	Cumulative
Calculation type	Cumulative	Calculation type	Sum of assessments conducted
Method of calculation	Sum of schools involved (The schools are counted once irrespective of how many projects implemented).	Method of calculation	Information required in assessments is similar to the SACAA required information
Data limitations	Inaccurate reporting	Data limitations	5 years
Data history	5 years	Data history	Efficiency
Type of indicator	Efficiency	Type of indicator	Economic
Triple bottom line	Social	Triple bottom line	Quarterly
Reporting cycle	Annually	Reporting cycle	Unchanged
New indicator	Unchanged	New indicator	Transport Operations
Structure	Transport Operations	Structure	Chief Director : Transport Operations
Indicator responsibility	Chief Director : Transport Operations	Indicator responsibility	15 – 16
Desired Performance	618 - 683	Desired Performance	



Annexures

Indicator title	29. Number of assessments conducted in Mthatha Airport to ensure compliance with CAA requirements
Short definition	In order to keep the airport compliant with South African Civil Aviation Regulations, assessments of the four areas of compliance are to be done during the year in preparation for The South African Civil Aviation (SACAA) inspections that are done in November of each year. The assessments will be done by airport and head Office staff who visit the airports on a regular basis
Purpose	If we conduct assessments during the year then the annual inspection by SACAA should have very few non-compliant areas.
PI Logic Model Level	Activity
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Accessibility and mobility through a safe transport system
Strategic Objective	3.5 Management of provincial airports.
Strategic Indicator	Number of provincial owned airports compliant with South African Civil Aviation regulation.
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Assessment reports
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Sum of assessments conducted
Data limitations	Information required in assessments is similar to the SACAA required information
Data history	5 years
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	Transport Operations
Indicator responsibility	Chief Director : Transport Operations
Desired Performance	16 – 17

Indicator title	30. Upgrade of the Terminal Building
Short definition	Construction of terminal building s at the Umthatha Airport
Purpose	To have a new terminal building that will attract more costumers
PI Logic Model Level	Activity
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Accessibility and mobility through a safe transport system
Strategic Objective	3.5 Management of provincial airports.
Strategic Indicator	Number of provincial owned airports compliant with South African Civil Aviation regulation.
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Signed progress report
Unit of Measure	#
Calculation type	Non - cumulative
Method of calculation	
Data limitations	None
Data history	3 years
Type of indicator	Effectiveness
Triple bottom line	Economic
Reporting cycle	Annually
New indicator	Unchanged
Structure	Transport Operations
Indicator responsibility	Chief Director : Transport Operations
Desired Performance	0



Annexures

31. Number of maritime initiatives.		32. Number of learners benefiting from the scholar transport scheme	
Indicator title	Indicator title	Short definition	
Short definition	Short definition	Purpose	Transportation of all approved learners in the Eastern Cape Province to and from their educational facilities
Purpose	Purpose	PI Logic Model Level	To provide access for learners travelling more than 5 kilometers to and from school
National Outcome	National Outcome	Strategic Goal	Output
Strategic Objective	Strategic Objective	Strategic Objective	6. An efficient, competitive and responsive economic infrastructure network
Strategic Indicator	Strategic Indicator	Strategic Indicator	Accessibility and mobility through a safe transport system
Phenomena to measure	Phenomena to measure	Strategic Indicator	3.6 Provide and monitor scholar transport services.
Origin	Origin	Strategic Indicator	Number of learners expected to benefit from the scholar transport scheme
Source document	Source document	Strategic Indicator	Occurrence
Unit of Measure	Unit of Measure	Strategic Indicator	Operational Plan
Calculation type	Calculation type	Strategic Indicator	Proof of delivery
Method of calculation	Method of calculation	Strategic Indicator	Signed Report
Data limitations	Data limitations	Strategic Indicator	#
Data history	Data history	Strategic Indicator	Non-cumulative
Type of indicator	Type of indicator	Strategic Indicator	Highest number of learners recorded per quarter
Triple bottom line	Triple bottom line	Strategic Indicator	0
Reporting cycle	Reporting cycle	Strategic Indicator	0
New indicator	New indicator	Strategic Indicator	Effectiveness
Structure	Structure	Strategic Indicator	Social
Indicator responsibility	Indicator responsibility	Strategic Indicator	Quarterly
Desired Performance	Desired Performance	Strategic Indicator	Unchanged
		Strategic Indicator	Scholar Transport
		Strategic Indicator	Chief Director : Scholar Transport
		Strategic Indicator	65 075 – 71 925



Annexures

33. Number of schools benefiting from the transport scheme		Indicator title	34. Number of transport operators capacitated on the requirements for the scholar transport scheme.
Indicator title Short definition Purpose PI Logic Model Level National Outcome Strategic Goal Strategic Objective Strategic Objective Indicator Phenomena to measure Origin Source document Unit of Measure Calculation type Method of calculation Data limitations Data history Type of indicator Triple bottom line Reporting cycle New indicator Structure Indicator responsibility Desired Performance	Number of all schools approved in benefiting from the transport scheme To provide access to schools with learners that are benefiting from scholar transport Output 6. An efficient, competitive and responsive economic infrastructure network Accessibility and mobility through a safe transport system 3.6 Provide and monitor scholar transport services. Number of learners expected to benefit from the scholar transport scheme Occurrence Operational Plan Proof of delivery Signed Report # Non-cumulative Highest number of schools recorded per quarter 0 0 Effectiveness Social Quarterly New Indicator Scholar Transport Chief Director : Scholar Transport 648 - 681	Short definition Purpose PI Logic Model Level National Outcome Strategic Goal Strategic Objective Strategic Objective Indicator Phenomena to measure Origin Source document Unit of Measure Calculation type Method of calculation Data limitations Data history Type of indicator Triple bottom line Reporting cycle New indicator Structure Indicator responsibility Desired Performance	Transport operators capacitated on the requirements for the scholar transport scheme To provide transportation for learners travelling more than 5 kilometers to and from school Output 6. An efficient, competitive and responsive economic infrastructure network Accessibility and mobility through a safe transport system 3.6 Provide and monitor scholar transport services. Number of learners expected to benefit from the scholar transport scheme Occurrence Operational Plan Proof of delivery Signed Report # Non-cumulative Highest number of transport operators recorded per quarter 0 0 Effectiveness Social Quarterly New Indicator Scholar Transport Chief Director : Scholar Transport 95 - 105



Annexures

4. Transport Regulation
4.1. Strategic Objectives

Objective Indicator Title	SO15: Facilitate governance of the programme
PI Logic Model Level	Output
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Minutes of Strategic Planning sessions, Attendance Registers, APP and OP
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	None
Data history	5 years
New indicator	Unchanged
Structure	Transport Regulation
Indicator responsibility	Chief Director : Transport Regulation
Desired Performance	1

SO16: Number of traffic authorities conforming to the prescripts of the NRTA to prevent fraud and corruption

PI Logic Model Level	Output
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Inspection compliance reports
Unit of Measure	#
Calculation type	Non-cumulative
Method of calculation	Highest number of conforming centres recorded per year
Data limitations	None
Data history	3 years
New indicator	Unchanged
Structure	Transport Regulation
Indicator responsibility	Chief Director : Transport Regulation
Desired Performance	220 - 244



Annexures

SO17. Number of Operator licenses issued.		SO18: Number of traffic law enforcement operations conducted.	
Objective Indicator Title		Objective Indicator Title	
PI Logic Model Level	Output	PI Logic Model Level	Activity
Phenomena to measure	Occurance	Phenomena to measure	Occurrence
Origin	Annual Performance Plan	Origin	Annual Performance Plan
Source document	Inspection compliance reports	Source document	APP 1 & APP 2
Unit of Measure	#	Unit of Measure	#
Calculation type	Non-cumulative	Calculation type	Cumulative
Method of calculation	Highest number of conforming centres recorded per year	Method of calculation	Simple addition
Data limitations	None	Data limitations	Adverse weather conditions and Working with third part stakeholders e.g. SAPS
Data history	5 years	Data history	5 years
New indicator	Unchanged	New indicator	Unchanged
Structure	Transport Regulation	Structure	Transport Regulation
Indicator responsibility	Chief Director : Transport Regulation	Indicator responsibility	Chief Director : Transport Regulation
Desired Performance	1567 - 1733	Desired Performance	11484 - 12692



Annexures

4.2. Performance Indicators

35. Number of Strategic Sessions	
Indicator title	Strategic Sessions conducted to develop and review APP and Operational Plans
Short definition	To develop APP and Operational Plan
Purpose	Activity
PI Logic Model Level	11. Create a better South Africa and contribute to a better and safer Africa and World
National Outcome	Safe transport environment through the regulation of traffic on transport infrastructure.
Strategic Goal	4.1 Programme management and leadership strengthening.
Strategic Objective	Number of strategic interventions conducted.
Strategic Indicator	Occurrence
Phenomena to measure	Operational Plan
Origin	Reports / Session resolutions
Source document	Attendance registers
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Sum of strategic sessions held No strategic session held = 0 Strategic session held = 1
Data limitations	None
Data history	5 years
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	Transport Regulation
Indicator responsibility	Chief Director : Transport Regulation
Desired Performance	1 – 2

Indicator title	36. Number of performance support interventions.
Short definition	Change management programme for Law enforcement officials in terms of awards for traffic official, Ethical revival for officials and Road Safety Prayer meetings
Purpose	To assist in the boosting the morale of law enforcement officers to improve performance
PI Logic Model Level	Output
National Outcome	6. An efficient, competitive and responsive economic infrastructure network
Strategic Goal	Maximise mobility and accessibility through Public Transport
Strategic Objective	3.1 Overall management and support of the Transport Operations programme
Strategic Indicator	Number of meetings held to monitor the implementation of programme objectives
Phenomena to measure	Occurrence
Origin	Operational Plan
Source document	Programme Support Operations Report - signed by Programme Manager
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Sum of Programme performance reports submitted Report submitted = 1 No Report submitted = 0
Data limitations	Timeliness of input reports
Data history	Availability of corroborating evidence
Type of indicator	0 years
Triple bottom line	Efficiency
Reporting cycle	Economic
New indicator	Quarterly
Structure	New indicator
Indicator responsibility	Transport Regulation
Desired Performance	Chief Director : Transport Regulation
	4



Annexures

37. Number of Compliance Inspections conducted		38. Number of Licencing Stakeholder Engagements	
Indicator title	To perform compliance inspections amongst others: DLTC's, RA's, VTC's and embossers	Indicator title	Quality information sharing, meetings with local authorities on issues such as motor vehicle registering, driving and licensing and vehicle fitness
Short definition	To ensure compliance with the National Road Traffic Act thereby curbing fraud and corruption	Short definition	Information sharing and training
Purpose	Activity	Purpose	Activity
PI Logic Model Level	11. Create a better South Africa and contribute to a better and safer Africa and World	PI Logic Model Level	11. Create a better South Africa and contribute to a better and safer Africa and World
National Outcome		National Outcome	
Strategic Goal	Safe transport environment through the regulation of traffic on transport infrastructure.	Strategic Goal	Safe transport environment through the regulation of traffic on transport infrastructure.
Strategic Objective	4.2 Review and strengthen fraud prevention mechanisms in the transport regulation environment.	Strategic Objective	4.2 Review and strengthen fraud prevention mechanisms in the transport regulation environment.
Strategic Indicator	Number of traffic authorities conforming to the prescripts of the NRTA.	Strategic Indicator	Number of traffic authorities conforming to the prescripts of the NRTA.
Phenomena to measure	Occurrence	Phenomena to measure	Occurrence
Origin	Annual Performance Plan	Origin	Quality assurance
Source document	Signed compliance reports of authorities	Source document	Annual Performance Plan
Unit of Measure	#	Unit of Measure	Signed minutes and attendance register - #
Calculation type	Cumulative	Calculation type	Cumulative
Method of calculation	Simple addition	Method of calculation	Simple addition
Data limitations	None	Data limitations	None
Data history	5 years	Data history	3 years
Type of indicator	Efficiency	Type of indicator	Efficiency
Triple bottom line	Economic	Triple bottom line	Social
Reporting cycle	Quarterly	Reporting cycle	Quarterly
New indicator	Unchanged	New indicator	Unchanged
Structure	Transport Regulation	Structure	Transport Regulation
Indicator responsibility	Chief Director : Transport Regulation	Indicator responsibility	Chief Director : Transport Regulation
Desired Performance	220 to 244	Desired Performance	4-5



Indicator title Short definition	39. Number of permits to be converted to Operator Licence's This is a reflection of how many permits have not been converted yet into Operator Licenses in terms of the Law.
Purpose	The purpose is that all permits be converted to Operator Licenses and ensuring that vehicles on SA roads are having periodical regulation papers to ensure safety, reliability of SA citizens on roads, not the Indefinite Paper regulation as Permits give them.
PI Logic Model Level National Outcome	Output 11. Create a better South Africa and contribute to a better and safer Africa and World
Strategic Goal	Safe transport environment through the regulation of traffic on transport infrastructure
Strategic Objective	4.3 Management and control of registering of transport operators and the issuing of all licenses and permits required in terms of legislation.
Strategic Indicator Phenomena to measure Origin Source document	Number of compliant Public Transport vehicles Occurrence Annual Performance Plan Files in departmental offices as the information on the system was on NLTTA, and, when the System NLTTA was repealed the information also went away with it.
Unit of Measure Calculation type Method of calculation Data limitations	# Cumulative One copy in files is counted as one Permit that needs to be converted Other operators are keeping their Permits and not coming up front for Conversion as expected.
Data history Type of indicator Triple bottom line Reporting cycle New indicator Structure	5 years Effectiveness Economic Quarterly Unchanged Transport Regulation Chief Director : Transport Regulation
Indicator responsibility Desired Performance	1618 - 1733

Indicator title Short definition	40. Number of abnormal loads permits issued. The regulation of the transportation of abnormal loads through the processing and issuing of abnormal load permits in terms of the National Road Traffic Act
Purpose	The Regulation of the transportation of abnormal loads. The National Road Traffic Act specifies the dimensional and mass limits of vehicles and their loads that may legally move on public roads. The MEC may issue exemption permits with conditions for vehicles and loads outside of the legal limit. Vehicles used to move such abnormal loads must be evaluated for the loads be registered on a National Database. The conditions and permit fees determined by the Abnormal Loads System Computer Program.
PI Logic Model Level National Outcome	Output 11. Create a better South Africa and contribute to a better and safer Africa and World
Strategic Goal	Safe transport environment through the regulation of traffic on transport infrastructure.
Strategic Objective	4.3 Management and control of registering of transport operators and the issuing of all licenses and permits required in terms of legislation.
Strategic Indicator Phenomena to measure Origin Source document	Number compliant Public Transport vehicles Occurrence Annual Performance Plan Applications received, necessary Engineering reports plus System generated reports. Applications for Abnormal Load Permits identify the vehicles to be used, the dimensions and mass of the load to be moved, route clearance certificates, and stability calculations. These applications are usually submitted by Transport consultants on behalf of the vehicle owner/operator.
Unit of Measure Calculation type Method of calculation Data limitations Data history Type of indicator Triple bottom line Reporting cycle New indicator Structure	# Cumulative Simple addition The data is limited to the one reflected on the Permit and its Annexure 5 years Efficiency Economic Quarterly Unchanged Transport Regulation
Indicator responsibility Desired Performance	Chief Director : Transport Regulation 1520 - 1680



Indicator title	42. Number of vehicles weighed.
Short definition	Ascertaining of vehicle mass through the use of registered/ accredited weighing facilities situated along public roads (scale)
Purpose	To reduce the overloading and protect the road surface
PI Logic Model Level	Activity
National Outcome	11. Create a better South Africa and contribute to a better and safer Africa and World
Strategic Goal	Safe transport environment through the regulation of traffic on transport infrastructure
Strategic Objective	4.4 Maintain law and order for all modes of transport
Strategic Indicator	Number of traffic law enforcement operations conducted.
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Plan
Unit of Measure	Report (APP1 and APP2)
Calculation type	#
Method of calculation	Cumulative
Data limitations	Simple addition
Data history	Timely submission of reports
Type of indicator	0 years
Triple bottom line	Efficiency
Reporting cycle	Economic
New indicator	Quarterly
Structure	New Indicator
Indicator responsibility	Transport Regulation
Desired Performance	Chief Director : Transport Regulation 4013 - 4435



Annexures

43. Number of drunken driving operations conducted.

Indicator title	Short definition
Purpose	Operational planning activities at different locations in the Province with all Enforce drunk and driving compliance to reduce road crashes
PI Logic Model Level	Activity
National Outcome	11. Create a better South Africa and contribute to a better and safer Africa and World
Strategic Goal	Safe transport environment through the regulation of traffic on transport infrastructure
Strategic Objective	4.4 Maintain law and order for all modes of transport
Strategic Indicator	Number of traffic law enforcement operations conducted.
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Report (APP1 and APP2)
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	Timely submission of reports
Data history	0 years
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	New Indicator
Structure	Transport Regulation
Indicator responsibility	Chief Director : Transport Regulation
Desired Performance	524 - 580

44. Number of vehicles stopped and checked.

Indicator title	Short definition
Purpose	Total number of vehicles stopped and checked for compliance with traffic regulations in all road traffic law enforcement activities. To ensure compliance with traffic regulations and other applicable legislation in promotion of road safety
PI Logic Model Level	Activity
National Outcome	11. Create a better South Africa and contribute to a better and safer Africa and World
Strategic Goal	Safe transport environment through the regulation of traffic on transport infrastructure
Strategic Objective	4.4 Maintain law and order for all modes of transport
Strategic Indicator	Number of traffic law enforcement operations conducted.
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Minutes / Record of Decisions
Unit of Measure	Attendance registers
Calculation type	#
Method of calculation	Cumulative
Data limitations	Simple addition
Data history	Compliance of PRE members with respect to administration
Type of indicator	2 years
Triple bottom line	Efficiency
Reporting cycle	Economic
New indicator	Quarterly
Structure	New Indicator
Indicator responsibility	Transport Regulation
Desired Performance	Chief Director : Transport Regulation 1 026 000 – 1 134 000



Annexures

Indicator title		Indicator title	
45. Number of public transport operations conducted. To promote compliance of public transport vehicle and operators with applicable legislation To change road users behaviour Activity 12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship Safe transport environment through the regulation of traffic on transport infrastructure 4.4 Maintain law and order for all modes of transport Number of traffic law enforcement operations conducted.	Indicator definition Purpose PI Logic Model Level National Outcome Strategic Goal Strategic Objective Strategic Objective Indicator Phenomena to measure Origin Source document Unit of Measure Calculation type Method of calculation Data limitations Data history Type of indicator Triple bottom line Reporting cycle New indicator Structure Indicator responsibility Desired Performance	46. Number of law enforcement facilities established. To establish, maintain and upgrade law enforcement facilities To ensure that stations are in good condition and expand on the law enforcement infrastructure Activity 12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship Safe transport environment through the regulation of traffic on transport infrastructure 4.4 Maintain law and order for all modes of transport Number of traffic law enforcement operations conducted.	Indicator definition Purpose PI Logic Model Level National Outcome Strategic Goal Strategic Objective Strategic Objective Indicator Phenomena to measure Origin Source document Unit of Measure Calculation type Method of calculation Data limitations Data history Type of indicator Triple bottom line Reporting cycle New indicator Structure Indicator responsibility Desired Performance



Annexures

5. Community Based Programmes
5.1. Strategic Objectives

SO19. Number of Annual Plans developed for the programme in line with the Department's 5 year plan

Objective Indicator Title	Output
PI Logic Model Level	Occurrence
Phenomena to measure	Annual Performance Plan
Origin	Signed APP of Programme and Attendance registers
Source document	#
Unit of Measure	Cumulative
Calculation type	Simple addition
Method of calculation	None
Data limitations	5 years
Data history	Unchanged
New indicator	EPWP / Community Based Transport
Structure	Chief Director : EPWP / Community Based Transport
Indicator responsibility	1
Desired Performance	

SO20. Number of work opportunities created through Community Based Transportation Projects

Objective Indicator Title	Output
PI Logic Model Level	Occurrence
Phenomena to measure	Annual Performance Plan
Origin	Signed Contracts
Source document	#
Unit of Measure	Average
Calculation type	Add all five annual results and divide by 5
Method of calculation	None
Data limitations	5 years
Data history	Unchanged
New indicator	EPWP / Community Based Transport
Structure	Chief Director : EPWP / Community Based Transport
Indicator responsibility	1102 - 1218
Desired Performance	



Annexures

SO21: Number of SMMs established over the period of 5 Years.

Objective Indicator Title	SO21: Number of SMMs established over the period of 5 Years.
PI Logic Model Level	Output
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	attendance registers, signed quarterly reports
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	No noteworthy limitations
Data history	5 years
New indicator	Unchanged
Structure	EPWP / Community Based Transport
Indicator responsibility	Chief Director : EPWP / Community Based Transport
Desired Performance	654 - 722

SO22: Number of impact assessments conducted.

Objective Indicator Title	SO22: Number of impact assessments conducted.
PI Logic Model Level	Output
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Audited NDPW reports submitted to Provinces
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	Reports submission dates for the Department
Data history	4 years
New indicator	Unchanged
Structure	EPWP / Community Based Transport
Indicator responsibility	Chief Director : EPWP / Community Based Transport
Desired Performance	85 - 93



Annexures

5.2. Performance Indicators

Indicator title		47. The Number of strategic sessions Conducted
Short definition		CBT strategic sessions are meant to ensure that the program is aligned with the strategic goals of the Department. It provides for monitoring of the progress registered within the program
Purpose		The importance of the strategic session is that it provides the program with a sense direction and also identifies gaps that might be inhibiting in the progress. Provides the entire program a sense of accountability.
PI Logic Model Level		Activity
National Outcome		4. Decent employment through inclusive economic growth
Strategic Goal		Economic Empowerment and poverty alleviation through the Transportation Sector.
Strategic Objective		5.1 Overall management and support of the Community Based programme.
Strategic Indicator		Number of Annual Plans developed for the programme in line with the Department's 5 year plan
Phenomena to measure		Occurrence
Origin		Operational Plan
Source document		Reports / Session resolutions
Unit of Measure		Attendance registers
Calculation type		#
Method of calculation		Cumulative
Data limitations		Sum of strategic sessions held
Data history		Strategic session held = 1
Type of indicator		None
Triple bottom line		5 years
Reporting cycle		Efficiency
New indicator		Economic
Structure		Quarterly
Indicator responsibility		Unchanged
Desired Performance		EPWP / Community Based Transport
		Chief Director : EPWP / Community Based Transport
		2

48. Number of Programme specific performance reports submitted to the Monitoring and Evaluation Unit.

Short definition	Reports on the actual performance of each sub-programme in terms of meeting its targets for the quarter to measure performance and progress. Proof of performance by the programme
Purpose	The importance of this indicator is to measure the progress of the programme and if objectives are realised. It identifies if there are any gaps in the implementation of the programme.
PI Logic Model Level	Activity
National Outcome	4. Decent employment through inclusive economic growth
Strategic Goal	Economic Empowerment and poverty alleviation through the Transportation Sector.
Strategic Objective	5.2 Create work Opportunities to contribute towards poverty alleviation.
Strategic Indicator	Number of Annual Plans developed for the programme in line with the Department's 5 year plan
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Programme Support CBT Report - signed by Programme Manager
Unit of Measure	#
Calculation type	Cumulative
Method of calculation	Simple addition
Data limitations	None foreseen
Data history	5 years
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	EPWP / Community Based Transport
Indicator responsibility	Chief Director : EPWP / Community Based Transport
Desired Performance	4



Annexures

Indicator title	Indicator title	Trading Entity
49. Number of work opportunities created and sustained through the Road Ranger project	50. Number of work opportunities created through the pilot Car Wash Project in conjunction with the Government Fleet Management	
Short definition	Short definition	Creation of work opportunities using EPWP principles guidelines through the Road Ranger Project
Purpose	Purpose	To reduce the rate of unemployment and poverty alleviation through the implementation of transport related project.
PI Logic Model Level	PI Logic Model Level	Output
National Outcome	National Outcome	4. Decent employment through inclusive economic growth
Strategic Goal	Strategic Goal	Economic Empowerment and poverty alleviation through the Transportation Sector.
Strategic Objective	Strategic Objective	5.2 Create work Opportunities to contribute towards poverty alleviation.
Strategic Indicator	Strategic Indicator	Number of work opportunities created through community Based Transportation Projects
Phenomena to measure	Phenomena to measure	Occurrence
Origin	Origin	Annual Performance Plan
Source document	Source document	Contracts for renewed employees
Unit of Measure	Unit of Measure	Monthly report for all project beneficiaries
Calculation type	Calculation type	#
Method of calculation	Method of calculation	Average
Data limitations	Data limitations	Head count based on contracts
Data history	Data history	Add all four quarterly results and divide by 4
Type of indicator	Type of indicator	None foreseen
Triple bottom line	Triple bottom line	5 years
Reporting cycle	Reporting cycle	Effectiveness
New indicator	New indicator	Economic
Structure	Structure	Quarterly
Indicator responsibility	Indicator responsibility	Significantly changed
Desired Performance	Desired Performance	EPWP / Community Based Transport
		Chief Director : EPWP / Community Based Transport
		634 - 722
		85 - 94



Annexures

51. Number of work opportunities created through the maintenance of transport facilities		Indicator title	Indicator title	52. Number work opportunities created through road safety initiatives
Short definition	Creation of work opportunities using EPWP principles guidelines through the maintenance of transport facilities such as Bhisho, Mthatha airports, Grid gates and JTTC	Short definition	Creation of work opportunities using EPWP principles guidelines through the maintenance of transport facilities such as Bhisho, Mthatha airports, Grid gates and JTTC	Creation of work opportunities using EPWP principles guidelines through the maintenance of transport facilities such as Bhisho, Mthatha airports, Grid gates and JTTC
Purpose	To reduce the rate of unemployment and poverty alleviation through the maintenance of transport related projects.	Purpose	To reduce the rate of unemployment and poverty alleviation through the maintenance of transport related projects.	To reduce the rate of unemployment and poverty alleviation through the maintenance of transport related projects.
PI Logic Model Level	Output	PI Logic Model Level	Output	Output
National Outcome	4. Decent employment through inclusive economic growth	National Outcome	4. Decent employment through inclusive economic growth	4. Decent employment through inclusive economic growth
Strategic Goal	Economic Empowerment and poverty alleviation through the Transportation Sector.	Strategic Goal	Economic Empowerment and poverty alleviation through the Transportation Sector.	Economic Empowerment and poverty alleviation through the Transportation Sector.
Strategic Objective	5.2 Create work Opportunities to contribute towards poverty alleviation.	Strategic Objective	5.2 Create work Opportunities to contribute towards poverty alleviation.	5.2 Create work Opportunities to contribute towards poverty alleviation.
Strategic Indicator	Number of work opportunities created through maintenance of transport facilities	Strategic Indicator	Number of work opportunities created through maintenance of transport facilities	Number of work opportunities created through maintenance of transport facilities
Phenomena to measure	Occurrence	Phenomena to measure	Occurrence	Occurrence
Origin	Annual Performance Plan	Origin	Annual Performance Plan	Annual Performance Plan
Source document	Contracts for renewed employees	Source document	Contracts for renewed employees	Contracts for renewed employees
	Monthly report on maintenance of the JTTCs project		Monthly report on maintenance of the JTTCs project	Monthly report on maintenance of the JTTCs project
	Monthly report on all project beneficiaries		Monthly report on all project beneficiaries	Monthly report on all project beneficiaries
Unit of Measure	#	Unit of Measure	#	#
Calculation type	Average	Calculation type	Average	Average
Method of calculation	Head count based on contracts	Method of calculation	Head count based on contracts	Head count based on contracts
	Add all four quarterly results and divide by 4		Add all four quarterly results and divide by 4	Add all four quarterly results and divide by 4
Data limitations	None foreseen	Data limitations	None foreseen	None foreseen
Data history	5 years	Data history	5 years	5 years
Type of indicator	Effectiveness	Type of indicator	Effectiveness	Effectiveness
Triple bottom line	Economic	Triple bottom line	Economic	Economic
Reporting cycle	Quarterly	Reporting cycle	Quarterly	Quarterly
New indicator	Significantly changed	New indicator	Significantly changed	Significantly changed
Structure	EPWP / Community Based Transport	Structure	EPWP / Community Based Transport	EPWP / Community Based Transport
Indicator responsibility	Chief Director : EPWP / Community Based Transport	Indicator responsibility	Chief Director : EPWP / Community Based Transport	Chief Director : EPWP / Community Based Transport
Desired Performance	161 - 177	Desired Performance	161 - 177	158 - 168



Annexures

53. Number of training sessions conducted		54. Number of SMME's conducted.	
Indicator title	Short definition	Indicator title	Short definition
Purpose	Conduct training and empowerment sessions to communities and stakeholders participating in the Department's transportation sector service delivery	Purpose	Develop sessions conducted to establish SMME's out of the existing project beneficiaries
PI Logic Model Level	Establish skills and experience already acquired by community and stakeholder members participating in projects implementation	PI Logic Model Level	Develop individuals into SMME's to establish an exit strategy for project beneficiaries
National Outcome	Output	National Outcome	Activity
Strategic Goal	4. Decent employment through inclusive economic growth	Strategic Goal	4. Decent employment through inclusive economic growth
Strategic Objective	Economic Empowerment and poverty alleviation through the Transportation Sector.	Strategic Objective	Economic Empowerment and poverty alleviation through the Transportation Sector.
Strategic Objective	5.3 Develop and facilitate access of SMMEs into main stream economy.	Strategic Objective	5.3 Develop and facilitate access of SMMEs into main stream economy.
Strategic Indicator	Number of SMMEs established over the period of 5 Years.	Strategic Indicator	Number of SMMEs established over the period of 5 Years.
Phenomena to measure	Occurrence	Phenomena to measure	Occurrence
Origin	Annual Performance Plan	Origin	Annual Performance Plan
Source document	Attendance register	Source document	Signed Attendance register
	Documentation		Training Reports
	Training Report		#
Unit of Measure	#	Unit of Measure	Cumulative
Calculation type	Cumulative	Calculation type	Simple addition
Method of calculation	Simple addition	Method of calculation	None foreseen
Data limitations	None	Data limitations	0 years
Data history	5 years	Data history	Efficiency
Type of indicator	Efficiency	Type of indicator	Social
Triple bottom line	Social	Triple bottom line	Quarterly
Reporting cycle	Quarterly	Reporting cycle	Unchanged
New indicator	Unchanged	New indicator	EPWP / Community Based Transport
Structure	EPWP / Community Based Transport	Structure	Chief Director : EPWP / Community Based Transport
Indicator responsibility	Chief Director : EPWP / Community Based Transport	Indicator responsibility	4- 5
Desired Performance	9 - 10	Desired Performance	



Annexures

55. Number of Departmental projects aligned to EPWP principles and guidelines		56. Number of impact assessments conducted	
Indicator title	Indicator title	Short definition	Assessment and compliance of EPWP projects implemented by the Department
Short definition	Purpose	EPWP projects that are implemented	Assess the impact of the investment made socially and individually
PI Logic Model Level	PI Logic Model Level	Address poverty Alleviation, address unemployment and skills development	Activity
National Outcome	National Outcome	Output Purpose	4. Decent employment through inclusive economic growth
Strategic Goal	Strategic Goal	4. Decent employment through inclusive economic growth	Economic Empowerment and poverty alleviation through the Transportation Sector.
Strategic Objective	Strategic Objective	5.4 Conduct impact assessment of all EPWP Projects.	5.4 Conduct impact assessment of all EPWP Projects.
Strategic Indicator	Strategic Indicator	Number of impact assessments conducted.	Number of impact assessments conducted.
Phenomena to measure	Phenomena to measure	Occurrence	Occurrence
Origin	Origin	Annual Performance Plan	Annual Performance Plan
Source document	Source document	Minutes	Impact assessment report
Unit of Measure	Unit of Measure	Attendance registers	#
Calculation type	Calculation type	EPWP monitoring report	Cumulative
Data limitations	Data limitations	#	Simple addition
Data history	Data history	Average	None
Type of indicator	Type of indicator	Add all four quarterly results and divide by 4	1 years
Triple bottom line	Triple bottom line	Understanding of performance requirements	Efficiency
Reporting cycle	Reporting cycle	5 years	Environmental
New indicator	New indicator	Effectiveness	Annually
Structure	Structure	Economic	Unchanged
Indicator responsibility	Indicator responsibility	Quarterly	EPWP / Community Based Transport
Desired Performance	Desired Performance	Unchanged	Chief Director : EPWP / Community Based Transport
		EPWP / Community Based Transport	1
		Chief Director : EPWP / Community Based Transport	
		6	



Annexures

57. Number of jobs created		58. Number of full time equivalents (FTE's)	
Indicator title	Short definition	Indicator title	Short definition
Purpose PI Logic Model Level National Outcome Strategic Goal Strategic Objective Strategic Indicator Phenomena to measure Origin Source document Unit of Measure Calculation type Method of calculation Data limitations Data history Type of indicator Triple bottom line Reporting cycle New indicator Structure Indicator responsibility Desired Performance	The number of paid work opportunities created reported by Public Bodies through EPWP-aligned projects (Target set by NDPW)	Is the number of people employed	To measure achievement against set target
	To track effectiveness of reducing unemployment through EPWP	Output	Output
	4. Decent employment through inclusive economic growth	National Outcome	4. Decent employment through inclusive economic growth
	Economic Empowerment and poverty alleviation through the Transportation Sector.	Strategic Goal	Economic Empowerment and poverty alleviation through the Transportation Sector.
	5.4 Conduct impact assessment of all EPWP Projects.	Strategic Objective	5.4 Conduct impact assessment of all EPWP Projects.
	Number of impact assessments conducted.	Strategic Indicator	Number of impact assessments conducted.
	Occurrence	Phenomena to measure	Occurrence
	Annual Performance Plan	Origin	Annual Performance Plan
	Audited NDPW report submitted to Provinces	Source document	Audited NDPW report submitted to Provinces
	#	Unit of Measure	#
	Average	Calculation type	Average
	Add all four quarterly results and divide by 4	Method of calculation	Add all four quarterly results and divide by 4
	National audited figures available late	Data limitations	National audited figures available late
	5 years	Data history	5 years
	Effectiveness	Type of indicator	Effectiveness
	Economic	Triple bottom line	Social
Reporting cycle New indicator Structure Indicator responsibility Desired Performance	Quarterly	Reporting cycle	Quarterly
	Unchanged	New indicator	Unchanged
	EPWP / Community Based Transport	Structure	EPWP / Community Based Transport
	Chief Director : EPWP / Community Based Transport	Indicator responsibility	Chief Director : EPWP / Community Based Transport
	1102 - 1218	Desired Performance	92 - 102



Annexures

59. Number of youths employed (18-35)		60. Number of women employed	
Indicator title	Short definition	Indicator title	Short definition
Purpose	Number of people aged between 18 to 35 years of age who have been employed on EPWP Projects (Target set by NDPW)	Purpose	Number of women who have been employed on EPWP Projects
PI Logic Model Level	To measure impact of the programme within the desired demographics	PI Logic Model Level	To measure impact of the programme within the desired demographics
National Outcome	Output	National Outcome	Output
Strategic Goal	4. Decent employment through inclusive economic growth	Strategic Goal	4. Decent employment through inclusive economic growth
Strategic Objective	Economic Empowerment and poverty alleviation through the Transportation Sector.	Strategic Objective	Economic Empowerment and poverty alleviation through the Transportation Sector.
Strategic Objective	5.4 Conduct impact assessment of all EPWP Projects.	Strategic Objective	5.4 Conduct impact assessment of all EPWP Projects.
Strategic Indicator	Number of impact assessments conducted.	Strategic Indicator	Number of impact assessments conducted.
Phenomena to measure	Occurrence	Phenomena to measure	Occurrence
Origin	Annual Performance Plan	Origin	Annual Performance Plan
Source document	Audited NDPW report submitted to Provinces	Source document	Audited NDPW report submitted to Provinces
Unit of Measure	#	Unit of Measure	#
Calculation type	Average	Calculation type	Average
Method of calculation	Add all four quarterly results and divide by 4	Method of calculation	Add all four quarterly results and divide by 4
Data limitations	National audited figures available late	Data limitations	National audited figures available late
Data history	5 years	Data history	5 years
Type of indicator	Effectiveness	Type of indicator	Effectiveness
Triple bottom line	Social	Triple bottom line	Social
Reporting cycle	Quarterly	Reporting cycle	Quarterly
New indicator	Unchanged	New indicator	Unchanged
Structure	EPWP / Community Based Transport	Structure	EPWP / Community Based Transport
Indicator responsibility	Chief Director : EPWP / Community Based Transport	Indicator responsibility	Chief Director : EPWP / Community Based Transport
Desired Performance	310 - 343	Desired Performance	357 - 395



Indicator title	Indicator definition
61. Number of people living with disabilities	Number of people with disabilities who have been employed on EPWP Projects
Purpose	(Target set by NDPW)
PI Logic Model Level	To measure impact of the programme within the desired demographics
National Outcome	Output
Strategic Goal	4. Decent employment through inclusive economic growth Economic Empowerment and poverty alleviation through the Transportation Sector.
Strategic Objective	5.4 Conduct impact assessment of all EPWP Projects.
Strategic Indicator	Number of impact assessments conducted.
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Audited NDPW report submitted to Provinces
Unit of Measure	#
Calculation type	Average
Method of calculation	Add all four quarterly results and divide by 4
Data limitations	National audited figures available late
Data history	5 years
Type of indicator	Effectiveness
Triple bottom line	Social
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	EPWP / Community Based Transport
Indicator responsibility	Chief Director : EPWP / Community Based Transport
Desired Performance	8 - 9



Annexures

6. Government Fleet

6.1. Strategic Objectives

Objective Indicator title	Short definition	SO23. Percentage of vehicle availability(of leased fleet)
Purpose	Proportion of vehicles leased to departments that are functional and available for service delivery	
PI Logic Model Level	To measure the proportion of vehicles available for service delivery	
National Outcome	Activity	
Strategic Goal	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship	
Strategic Objective	Increased efficiency in fleet management through managing the value chain	
	To manage fleet in accordance with the prescribed OEM standards	
Strategic Indicator	Objective	
Phenomena to measure	Percentage of vehicle available (of leased fleet)	
Origin	Occurrence	
Source document	Annual Performance Plan	
Unit of Measure	Leased vehicle register, Downtime report	
Calculation type	%	
Method of calculation	Non - Cumulative	
	Number of working days X Number of leased vehicles(excluding MMs)	
	Number of downtime days of the vehicle	
Data limitations	(Number of working days X Number of leased vehicle (excluding MMs)	
	Dependent on accuracy of information received from RT46 service provider and client departments	
Data history	1 years	
Type of indicator	Effectiveness	
Triple bottom line	Economic	
Reporting cycle	Quarterly	
New indicator	Unchanged	
Structure	Government Fleet Management Service	
Indicator responsibility	Head: Fleet development and operations	
Desired Performance	86 - 94	

6.2. Performance Indicators

Objective Indicator Title	62: Percentage of leased vehicles that are compliant
PI Logic Model Level	Output
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Leased Vehicle Register
Unit of Measure	%
Calculation type	Non-cumulative
Method of calculation	Number of compliant vehicles (excluding MMs) Number of leased vehicles (excluding MMs)
Data limitations	Quarterly reporting is based on two months as opposed to the three months due to late receipt of reports from RT46 service provider from where the data is obtained and still need to be verified by GFMS.
Data history	3 years
New indicator	Unchanged
Structure	Government Fleet Management Services
Indicator responsibility	Head: Fleet Development and Operations
Desired Performance	86 - 94



Annexures

Indicator title	63. Percentage of customer satisfaction survey score
Short definition	Average Satisfaction score of customers who participated in the annual satisfaction survey
Purpose	Tracks the service satisfaction of customers
PI Logic Model Level	Output
National Outcome	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
Strategic Goal	Continuously improve the client experience to enhance service delivery
Strategic Objective	To improve customer satisfaction by 5%
Strategic Indicator	Percentage of customer satisfaction survey score
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Questionnaires, Customer Satisfaction Survey report
Unit of Measure	%
Calculation type	Average survey scores
Method of calculation	Non-Cumulative
Data limitations	Authenticity of the respondents. Poor response from respondents.
Data history	0 year
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Annually
New indicator	Unchanged
Structure	Government Fleet Management Services
Indicator responsibility	Head: Client Relations Management
Desired Performance	89 - 99

Indicator title	64. Percentage of leased vehicles services on scheduled service intervals
Short definition	Vehicles serviced on scheduled interval as a proportion of all vehicles that are due for service
Purpose	Ensure that fleet are serviced as per Original Equipment Manufacturer (OEM specifications)
PI Logic Model Level	Activity
National Outcome	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
Strategic Goal	Good governance towards an efficient transport system.
Strategic Objective	6.1 Provide a reliable and cost-effective fleet and fleet management services for the government of the Eastern Cape.
Strategic Indicator	Percentage of vehicle available (of leased fleet)
Phenomena to measure	Variance between scheduled date / km of service and actual date / km of service
Origin	Annual Performance Plan
Source document	Service reports, Monthly analysis report
Unit of Measure	%
Calculation type	Non-cumulative
Method of calculation	$\frac{\text{Number of vehicles serviced as per OEM}}{\text{Number of vehicles due for service as per OEM}}$
Data limitations	RT 46 service provider not providing timeous and reliable service reports
Data history	1 year
Type of indicator	Effectiveness
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	Government Fleet Management Services
Indicator responsibility	Head: Fleet Development and Operations
Desired Performance	67 - 74



Annexures

65. Average number of days for the payment of creditors

Indicator title	Short definition
Purpose	Evaluate the level of compliance with financial regulatory requirements
PI Logic Model Level	Establish the effectiveness and efficiency of managing finances in the organisation
National Outcome	Output 12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
Strategic Goal	Good governance towards an efficient fleet management
Strategic Objective	To have an effective and efficient financial management system for sustainability
Strategic Indicator	Financial Maturity Index
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Financial Management Capability Maturity Model Assessment Report
Unit of Measure	Number
Calculation type	Non-cumulative
Method of calculation	Average Survey Rating
Data limitations	None
Data history	1 year
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Annually
New indicator	Unchanged
Structure	Government Fleet Management Services
Indicator responsibility	Head: Financial Management
Desired Performance	29 - 32

66. AVERAGE NUMBER OF DAYS FOR PAYMENT OF CREDITORS

Indicator title	Short definition
Purpose	The average number of days the entity takes to pay its creditors from date of the receipt of invoices until payment
PI Logic Model Level	To monitor efficiency of payments made for goods and services received
National Outcome	Output 12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
Strategic Goal	Good governance towards an efficient fleet management
Strategic Objective	To have an effective and efficient financial management system for sustainability
Strategic Indicator	Average number of days for payment of creditors
Phenomena to measure	Occurrence
Origin	Annual Performance Plan
Source document	Invoice Register
Unit of Measure	Number
Calculation type	Non-cumulative
Method of calculation	Average number of days the entity takes to pay its creditors
Data limitations	None
Data history	1 year
Type of indicator	Efficiency
Triple bottom line	Economic
Reporting cycle	Quarterly
New indicator	Unchanged
Structure	Government Fleet Management Services
Indicator responsibility	Head: Financial Management
Desired Performance	29 - 32



67. Human Resource efficiency index achieved	
Indicator title	The number of days debtors take to pay from date that their invoices were issued until the date of receipt of payment
Short definition	To monitor efficiency of debt management processes
Purpose	Activity
PI Logic Model Level	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
National Outcome	Good governance towards an efficient fleet management
Strategic Goal	To have an effective and efficient financial management system for sustainability
Strategic Objective	Number of outstanding days for receipts from debtors
Strategic Indicator	Occurrence
Phenomena to measure	Annual Performance Plan
Origin	Debtors Age analysis
Source document	Number
Unit of Measure	Non-cumulative
Calculation type	Average number of days debtors take to pay the entity
Method of calculation	None
Data limitations	0 year
Data history	Efficiency
Type of indicator	Economic
Triple bottom line	Quarterly
Reporting cycle	New indicator
Indicator responsibility	Government Fleet Management Services
Structure	Head: Financial Management
Desired Performance	3 - 4

68. HUMAN RESOURCE EFFICIENCY INDEX	
Indicator title	Human Resources Management assessment tool
Short definition	Assess the effectiveness and efficiency of the human resources management in strategically assisting the entity in achieving its goals
Purpose	Output
PI Logic Model Level	12. An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship
National Outcome	Good governance towards an efficient fleet management
Strategic Goal	Creating an environment where people want to work and thrive
Strategic Objective	Human Resource Efficiency Index
Strategic Indicator	Occurrence
Phenomena to measure	Annual Performance Plan
Origin	HR efficiency index assessment report
Source document	Number
Unit of Measure	Non-cumulative
Calculation type	Average Score
Method of calculation	Authenticity of responses
Data limitations	1 year
Data history	Efficiency
Type of indicator	Economic
Triple bottom line	Annually
Reporting cycle	Unchanged
Indicator responsibility	Government Fleet Management Services
Structure	Head: Corporate Support Services
Desired Performance	3 - 4



ABBREVIATIONS

AARTO	Administrative Adjudication Of Road Traffic Offenders
AB350	Africa's Best 350
ANC	African National Congress
ASOD	Average Speed Over Distance
CAA	Civil Aviation Authority
CBO	Community Based Organisation
CBP	Community Based Programmes
DTI	Department of Trade and Industry
ECPG	Eastern Cape Provincial Government
EPWP	Expanded Public Work Programme
EXCO	Executive Council
FTE	Full time equivalents
ITPCC	Integrated Transport Public Coordinating Committee
JTTC	Junior Traffic Training Centre
KSD	King Sabata Dalindyebo
LDV	Light Delivery Vehicles
MEC	Member of the Executive Council
MPAT	Management of Performance Assessment Tool
MTC	Mayibuye Transport Corporation
MTSF	Medium Term Strategic Framework
NDOT	National Department of Transport
NDP	National Development Plan
NGO	Non-Governmental Organisation
NLTA-	National Land Transport Act
NRTA	National Road Traffic Act
PCCs	Ports Consultative Committee
PESTEL	Political Economic Social Technological Environmental and Legal
PIPTMP	Provincial Integrated Public Transport Master Plan
PLTF	Provincial Land Transport Framework
PLTF	Provincial Land Transport Framework
PRASA	Passenger Rail Agency of South Africa
PRE	Provincial Regulatory Entity
PTOG	Public Transport Operations Grant
RIMS	Road Incident Management System
SAA	South African Airways
SANS	South African National Standards
SANTACO	South African National Taxi Council
SMME	Small and Medium Term Entreprises
TFR	Transnet Freight Rail
TTC	Transport Technical Committee



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